DECATUR PUBLIC LIBRARY BOARD OF TRUSTEES Thursday, March 20, 2003 @ 4:30 p.m. AGENDA

- I. Call to order –Sherri Arnold, President
- II. Approval of minutes
 - a. Regular meeting of February 20, 2003
- III. Communication from the public
- IV. City Librarian's report
- V. Reports of committees
 - a. Personnel, Policy & Public Relations Committee
 - i. Meeting of March 6, 2003
 - b. Finance and Properties Committee
 - i. Approval of bills for February 2003
 - ii. Meeting of March 4, 2003
 - c. Rolling Prairie Library System
 - i. Report on March 2003 meeting
 - d. Friends of the Library
 - i. Meeting of March 12, 2003
 - e. Foundation
 - i. No meeting
- VI. Serving Our Public: Standards for Illinois Public Libraries
 - a. Chapter VIII, Public Relations and Marketing
- VII. Old business
 - a. Lease space
 - b. Grievance
- VIII. New business
- IX. Adjournment

DECATUR PUBLIC LIBRARY BOARD OF TRUSTEES February 20, 2003

I. CALL TO ORDER

Sherri Arnold, President, called the meeting to order at 4:30 p.m. Members present: Mrs. Arnold, Ty Cocagne, Carol Craig, Garry Davis, Patricia Greanias, Eugene King, Linda Rowden, and Phil Wise. Absent: Sally Krigbaum. Staff present: Lee Ann Fisher and Linda Humphreys. Others present: Kathy Collett, Monica Skelley, and Kevin McSherry, owner of "From the Ground Up."

II. APPROVAL OF MINUTES

Mr. Wise made a motion to approve the minutes of January 16, 2003. The motion was seconded by Mrs. Greanias and unanimously approved.

III. COMMUNICATION FROM THE PUBLIC

Mr. McSherry presented a proposal to construct a temporary greenhouse the size of two parking spaces to sell plants in the library parking lot from March 17 through June 20, 2003. In exchange, they would donate up to 20 flats of annual flowers to be planted at the library. The consensus was to approve the project. Ms. Fisher will send Mr. McSherry a letter so that he can proceed with his plans to Cardwell.

IV. CITY LIBRARIAN'S REPORT

The City Librarian's written report was previously mailed.

The snafu with the bomb threat on February 13 was discussed at length. Ms. Fisher said that she discussed her concerns with both the city police and fire departments.

V. REPORTS OF COMMITTEES

Personnel, Policy, and Public Relations Committee: The committee met February 6, 2003. Ms. Craig reported that the committee reviewed the Internet policy. She made a motion to change the policy to reduce the number of people allowed at a computer from two to one (except when parents are helping children) and to delete a reference to express computers that do not exist. The motion was seconded by Mr. King and unanimously approved.

The committee reviewed a proposal from Ms. Fisher regarding cell phone usage. The language in the user guidelines was modified to include cell phone usage with respecting the rights of other library users. Ms. Craig made a motion to approve the policy as presented. The motion was seconded by Mrs. Greanias and unanimously approved.

Ms. Craig said that the committee also reviewed a new policy regarding the confidentiality of

library records. Ms. Craig made a motion to approve the policy subject to approval by Mr. Booth. The motion was seconded by Ms. Rowden and unanimously approved.

Ms. Craig reported that the committee reviewed a revised mission statement for the library. She made a motion to approve the statement as presented. The motion was seconded by Mrs. Greanias and unanimously approved.

The committee also reviewed a new job description for the office manager. Mr. Wise made a motion to approve the new title, description, and pay level for executive administrative assistant effective February 20, 2003, as presented. The motion was seconded by Mr. Davis and unanimously approved on roll call vote.

The first floor reorganization was discussed. Ms. Fisher recommended, after receiving many complaints from patrons and some complaints from staff, that the hardback fiction collection not be interfiled by genres. Ms. Craig made a motion to modify the reorganization plan as discussed. The motion was seconded by Mr. Wise and unanimously approved.

A grievance with the union is scheduled for arbitration on Monday, February 24, 2003.

Finance and Properties Committee: Mr. Cocagne made a motion to approve the January 2003 bills. The motion was seconded by Mr. King and unanimously carried on roll call vote.

The committee met February 4, 2003. Mr. Cocagne reported that the committee reviewed the budget proposal for the library's trust funds. He made a motion to approve the budget as presented. The motion was seconded by Ms. Craig and unanimously approved on roll call vote.

Mrs. Rowden made a motion to adjourn to closed executive session to discuss the lease of real property. The motion was seconded by Mrs. Greanias and unanimously approved on roll call vote. The Board went into executive session at 5:10 p.m. The meeting was reconvened at 5:50 p.m.

Mr. Davis made a motion to authorize the Finance Committee to enter into lease negotiations with a prospective tenant and report back to the Board of Trustees on March 20 as to the feasibility of a lease arrangement. Ms. Fisher was also asked to contact a second prospective tenant to let them know that negotiations are in process with the first prospective tenant.

Rolling Prairie Library System: Mrs. Greanias attended the meeting.

Friends of the Library: The Friends met February 12, 2003.

Foundation: The Foundation Board of Directors met January 27 and elected new officers. A new director is needed to replace Mark Gibson on the board.

VI. SERVING OUR PUBLIC: STANDARDS FOR ILLINOIS PUBLIC LIBRARIES

Chapter VII, Access, was reviewed.

VII. OLD BUSINESS

Mr. King made a motion to adjourn to closed executive session to discuss pending litigation. The motion was seconded by Mrs. Greanias and unanimously approved on roll call vote. The Board went into executive session at 6:10 p.m. The meeting was reconvened at 6:20 p.m.

VIII. NEW BUSINESS

There was no new business.

IX. ADJOURNMENT

Mrs. Arnold adjourned the meeting at 6:20 p.m.

Respectfully submitted,

Linda Humphreys

Linda Humphreys Executive Admin. Assistant

CITY LIBRARIAN'S REPORT March 14, 2003 DECATUR PUBLIC LIBRARY BOARD OF TRUSTEES

CITY LIBRARIAN: Increased presence and staggered times of our security offices have helped us with some of the behavior issues we were having earlier. We got the Fiction turned around and kept it separated by genre. Most of the collection is off of the top and bottom shelf, which is our goal. We are going to add one more range of shelving and then I think we will be able to accomplish this. Paperbacks in the Fiction collection are being moved to the Paperback collection or withdrawn. Prepared the book budget. In addition to my regular meetings; I spoke to a PEO group, served on a SIRSI special committee, attended the DLI membership committee meeting, met with Decatur Day Care Center to discuss library service, attended a meeting of the Eagle Lodge, where they presented the library with a \$300 check, worked with Ed Booth on arbitration matters and the Finance Committee on lease issues.

GATES COMPUTER LAB: We had 107 attend five workshops offered in February. In March we started offering "EZ-Email" and "Mousing for Beginners". The popularity of these classes continues to grow.

SIRSI: The proposed change in bylaws was presented to the group and will be voted on in May. This change will place a permanent voting member from Lincoln and Decatur Public Libraries on the Governing Board; each library can only have 1 voting member on the Board. I don't agree with the only one vote, because it discourages us from having our staff be the chairs of the committees they are active with, but as it applies to everyone, we can live with it. The group also voted to approve hiring a Trainer to assist member libraries with learning the new software. I served on the committee to write the job description and now will also assist in developing the posting and placement of the position.

RPLS: I will be giving a tour of DPL on April 2nd for the 3rd Annual Best of the Best Seminar to showcase how we do things. I hear several libraries in the system are closing and I was asked to do this especially for Lincoln Library.

FRIENDS: The Friends will be having an Antique Book Appraisal Fair and Book Sale from 1-5 on Sunday, March 23. They have updated their bylaws to increase their Board to fifteen. Also approved was a \$10,000 payment toward their pledge to the Foundation.

FOUNDATION: The Foundation has \$16,770.62. We just recently received \$1,000 from Illinois Power for the Foundation.

STAFF: Still several positions short and they are in various stages of the hiring process.

ADMINISTRATION: Linda has started writing a monthly report that will cover some events that I usually put in my section for lack of a better place. We have rearranged the Administrative Office to give better visibility to the front. Sheila's work area was replaced with a nice reception desk, with lower walls, so that the public can see her. Joann's high wall unit was replaced with a half-wall, so she can now see the front door at all times. Linda and I now also have a better sight line. Hopefully this will help us know when someone is waiting up front. Linda and Matt created a way to do management evaluations online. We will see how it works and if we like it, we will see about getting the civil service evaluations online.

ADULT DIVISION: We are changing from Pro-Quest to Gale's Infotrac as our main electronic resource. This was after the staff attended an Electronic Resource Expo and tried the product in-house with free trial subscriptions. They feel the coverage is better and more user friendly than Pro-Quest. Gale

CITY LIBRARIAN'S REPORT

March 14, 2003 Page 2

Page 2will provide training to the staff in the near future. Collectors are working on spending the last of their book budgets. Free tax assistance from Millikin students is still being offered. Sandi spoke to a group of school librarians; J gave a presentation on investments. College Illinois gave a presentation on the tuition savings programs for YA. Don Chamberlain did a program on bird photography that more than 40 patrons enjoyed. This department is still one short.

BUILDING DIVISION: Everything is up and running in good condition at the present moment. We had a lot of weather related issues to take care of in February. After we moved the Fiction, we noticed dark areas that were of concern. Upon investigating we found some wires that had shorted out and ballasts that were bad. Assisted in all of the moving and rearranging in the various departments. Tony is still out, but doing well.

CHILDREN'S DIVISION: Reference assists were down this month. Collectors are working on spending the last of their book budgets and weeding. Preschool story times resumed this month on Tuesday nights. 95 kids and parents attended these four programs. Six groups visited the department, bringing in 80 people and 238 attended BabyTalk programs. This department is still one short.

CIRCULATION DIVISION: The receipt printers are repaired. We are getting reports from RPLS that help us locate materials that have a "route" status, that meaning they are neither checked in nor out, but are just floating around. We are also cleaning up agency conversion problems as we find them. We are researching another credit agency to see how ours compares.

EXTENSION DIVISION: We are planning a volunteer appreciation lunch to be held during National Volunteers Week. This is something new for us. Most of our new locations have turned into viable stops. We will continue to evaluate and add stops as needed. Scott is teaching our "Internet for Seniors." This department is still one short.

SYSTEMS ADMINISTRATION: The "Request Title" is now working properly and books are now being sent to us instead of RPLS. Patrons had found a way to get to the Internet from our OPAC's, something we do not want. Mat was able to figure out a way to prevent this. So far it is working, but I am sure they will find some other way to get around it.

TECHNICAL DIVISION: There are still problems while editing records within NETCAT. We have not figured out the problem yet, but we are working on it. Matt set up Processing to generate labels on the computer, we are still waiting to see how this is going to work. Lee, Robert and Karen attended a MARC record workshop. Currently we are withdrawing items faster than we are adding them, with Extension, Children's and the Adult divisions weeding.

Respectfully submitted,

Lee Ann Fisher
Lee Ann Fisher

City Librarian March 14, 2003

	Unexpended Balance	\$117,500.00	\$52,500.00	\$85,000.00	\$3,000.00	\$35,000.00	\$303,000.00	\$47,000.00	\$2,500.00		\$26,400.00			\$10,000.00	\$1,800.00	\$3,700.00	\$45,000.00	\$397,500.00
5	PerCent Spent	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	%00.0	%00.0	0.00%	0.00%	%00.0	0.00%	0.00%	%00.0	0.00%	0.00%
	PerCent Spent plus Encumbered	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	%00.0	%00.0	%00.0	%00.0	0.00%	%00.0	%00.0	%00.0	%00.0	%00.0	0.00%
	Available Balance	\$117,500.00	\$52,500.00	\$85,000.00	\$3,000.00	\$35,000.00	\$303,000.00	\$47,000.00	\$2,500.00	\$200.00	\$26,400.00	\$1,000.00	\$1,900.00	\$10,000.00	\$1,800.00	\$3,700.00	\$45,000.00	\$397,500.00
SUAL - FY 2004	Currently Encumbered	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
BOOKS, PERIODICALS & AUDIO VISUAL - FY 2004	YTD Spending	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
OOKS, PERIODIO	Current Month Spending	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
B	ANNUAL BUDGET Allocation	\$117,500.00	\$52,500,00	\$85,000.00	\$3,000.00	\$35,000.00	\$303,000.00	\$47,000.00	\$2,500.00	\$200.00	\$26,400.00	\$1,000.00	\$1,900.00	\$10,000.00	\$1,800.00	\$3,700.00	\$45,000.00	\$397,500.00
	DESCRIP	BOOKS	BOOKS			BOOKS		CD, CAS, V, CD-	Shipping charge	PERIODICALS	PERIODICALS	PERIODICALS	PERIODICALS			PERIODICALS		
	ALLOCATION	MAIN ADULT	MAIN YOUTH	MAIN REFERENCE	PROFESSIONAL	EXTENSION	TOTAL BOOKS	AUDIO-VISUAL	Shipping Shipping Fund	AUDIO-VISUAL	MAIN ADUIT	MAIN YOUTH	MAIN JUVENILE	MAIN REFERENCE	PROFESSIONAL	EXTENSION	TOTAL Periodicals	800 TOTAL
	CODE	801	802	804**	805	821		830	Shipping	830	841	842	843	844	845	847		

	Unexpended Balance	\$35,000.00		\$11,0	\$0.00	
	PerCent Spent	%00.0	%00.0		ERR	ERR
	PerCent Spent plus Encumbered	%00.0	%00.0	%00.0	ERR	ERR
	Available Balance	\$35,000.00	\$227.00	\$11,000.00	\$0.00	\$0.00
۲ 2004	Currently Encumbered	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
ENDOWMEN FUNDS - FY 2004	YTD Spending	\$0.00	\$0.00	\$0.00		
ENDOWN	Current Month Spending	\$0.00	\$0.00	\$0.00		
	ANNUAL Income Allocation	\$35,000.00	\$227.00	\$11,000.00		tions
					carryover balance	carryover+donations
	CODE ALLOCATION	900C ELLEN & PETER CANTONI	MALIDE BRIDGES	Margaret Mever	Whinnery Trust	GRANT Donations/Grants
	CODE	900C E	AUUB N		MHI	GRANT [

**) Does NOT include encumbrances for Internet Access Fees and/or licences.

			ADULT DIVISIO	ADULT DIVISION (Circulating) FUNDS - FY 2004	NDS - FY 2004				
CODE	ALLOCATION	DESCRIP	ANNUAL BUDGET Allocation	YTD Spending	Currently	PerCent Spent plus Encumbered	PerCent Spent	Unexpended Balance	Available Balance
801 0	Generalities	BOOKS	\$2,500.00	\$0.00	\$0.00	0.00%	0.00%	\$2,500.00	\$2,500.00
801 1	Philosophy, psychology	BOOKS	\$2,500.00	\$0.00	\$0.00	0.00%	0.00%	\$2,500.00	\$2,500.00
8012	Religion	BOOKS	\$2,000.00	\$0.00	\$0.00	0.00%	0.00%	\$2,000.00	\$2,000.00
8013	Social Sciences	BOOKS	\$9,000.00	\$0.00	\$0.00	0.00%	0.00%	\$9,000.00	\$9,000.00
8014	Language	BOOKS	\$1,000.00	\$0.00	\$0.00	0.00%	0.00%	\$1,000.00	\$1,000.00
8015	Natural Sciences	BOOKS	\$5,000.00	\$0.00	\$0.00	0.00%	0.00%	\$5,000.00	\$5,000.00
8016	Applied Sciences	BOOKS	\$13,500.00	\$0.00	\$0.00	0.00%	0.00%	\$13,500.00	\$13,500.00
801 7	Fine Arts and Entertainment	BOOKS	\$10,000.00	\$0.00	\$0.00	%00.0	0.00%	\$10,000.00	\$10,000.00
8018	Literature	BOOKS	\$3,500.00	\$0.00	\$0.00	%00.0	0.00%	\$3,500.00	\$3,500.00
8019	Geography and History	BOOKS	\$11,500.00	\$0.00	\$0.00	0.00%	%00.0	\$11,500.00	\$11,500.00
801 LP	Large Print Collection	LP BOOKS	\$17,000.00	\$0.00	\$0.00	%00.0	0.00%	\$17,000.00	\$17,000.00
801 F	Fiction	BOOKS	\$38,000.00	\$0.00	\$0.00	0.00%	%00.0	\$38,000.00	\$38,000.00
801 PB	Paperback (UNB) Fiction	BOOKS	\$2,000.00	\$0.00	\$0.00	0.00%	0.00%	\$2,000.00	\$2,000.00
	TOTAL BOOKS		\$117,500.00	\$0.00	\$0.00	0.00%	0.00%	0.00% \$117,500.00	\$117,500.00

AUDIO VISUAL (Circulating) FUNDS - FY 2004

\$47,000.00	\$47,000.00	0.00%	0.00%	\$0.00	\$0.00	\$47,000.00		TOTAL AV	
\$9,000.00	\$9,000.00	0.00%	%00.0	\$0.00	\$0.00	\$9,000.00	DVD	Digital Video Discs	830 DV
\$1,000.00	\$1,000.00	0.00%	%00.0	\$0.00	\$0.00	\$1,000.00	CD-Rom	Circulating CD-Roms	830 CR
\$4,000.00	\$4,000.00	%00.0	0.00%	\$0.00	\$0.00	\$4,000.00	B-0-CD	Books-on-Compact Disc	830 BC
\$6,000.00	\$6,000.00	%00.0	0.00%	\$0.00	\$0.00	\$6,000.00	B-0-T	Books-on-Tape	830 BT
\$2,500.00	\$2,500.00	%00.0	0.00%	\$0.00	\$0.00	\$2,500.00	Cassettes	Cassette Tapes	830 CS
\$8,000.00	\$8,000.00	%00.0	%00.0	\$0.00	\$0.00	\$8,000.00	CD's	Compact Discs	830 CD
\$16,500.00	\$16,500.00	%00.0	%00.0	\$0.00	\$0.00	\$16,500.00	Video	Videocassettes	830 V

CHILDREN'S DIVISION FUNDS - FY 2004

803	Children's Books	Books	\$44,500.00	\$0.00	\$0.00	%00.0	%00.0	\$44,500.00	\$44,500.00
803 AV	Children's Audio-Visual	AV	\$8,000.00	\$0.00	\$0.00	0.00%	%00.0	\$8,000.00	\$8,000.00
8	TOTAL Children's		\$52,500.00	\$0.00	\$0.00	%00.0	%00.0	\$52,500.00	\$52,500.00

			ADULT DIVISIO	ADULT DIVISION (Reference) FUNDS - FY 2004	JDS - FY 2004				
CODE	ALLOCATION	DESCRIP	ANNUAL BUDGET Allocation	YTD Spending	Currently Encumbered	PerCent Spent plus Encumbered	PerCent Spent	Unexpended Balance	Available Balance
804 0	Generalities	BOOKS	\$5,000.00	\$0.00	\$0.00	0.00%	%00.0	\$5,000.00	\$5,000.00
804 1	Philosophy, psychology	BOOKS	\$300.00	\$0.00	\$0.00	0.00%	0.00%	\$300.00	\$300.00
804 2	Religion	BOOKS	\$1,000.00	\$0.00	\$0.00	0.00%	0.00%	\$1,000.00	\$1,000.00
804 3	Social Sciences	BOOKS	\$11,000.00	\$0.00	\$0.00	0.00%	0.00%	\$11,000.00	\$11,000.00
804 4	Language	BOOKS	\$300.00	\$0.00	\$0.00	0.00%	0.00%	\$300.00	\$300.00
804 5	Natural Sciences	BOOKS	\$1,500.00	\$0.00	\$0.00	%00.0	0.00%	\$1,500.00	\$1,500.00
804 6	Applied Sciences	BOOKS	\$6,000.00	\$0.00	\$0.00	%00.0	%00.0	\$6,000.00	\$6,000.00
804 7	Fine Arts and Entertainment	BOOKS	\$1,500.00	\$0.00	\$0.00	%00.0	%00.0	\$1,500.00	\$1,500.00
8048	Literature	BOOKS	\$1,500.00	\$0.00	\$0.00	%00.0	%00.0	\$1,500.00	\$1,500.00
804 9	Geography and History	BOOKS	\$6,900.00	\$0.00	\$0.00	0.00%	0.00%	\$6,900.00	\$6,900.00
804 MF	Microfilm Collection(s)	Microforms	\$10,000.00	\$0.00	\$0.00	%00.0	0.00%	\$10,000.00	\$10,000.00
804 EL**	Electronic Subscriptions	Internet	\$40,000.00	\$0.00	\$0.00	%00.0	%00.0	\$40,000.00	\$40,000.00
	TOTAL BOOKS		\$85,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$85,000.00	\$85,000.00
**) Does	**) Does NOT include encumbrances for Electronic Access to Internet fees -	Electronic Access to	Internet fees -						

EXTENSION DIVISION FUNDS - FY 2004

\$18,300.00 \$4,800.00 \$11,900.00 \$50,000.00

\$18,300.00 \$4,800.00 \$11,900.00 \$50,000.00

0.00% 0.00% 0.00%

0.00% 0.00% 0.00% 0.00%

\$0.00

\$0.00

\$18,300.00 \$4,800.00 \$11,900.00 \$50,000.00

> Bev Hackney Sandi Trezzo Other categories

804 JM 804 BH 804 ST 804 OT

J Merrick

321 A	Extension - Adult Collection BOOKS	\$16,000.00	\$0.00	\$0.00	%00.0	%00.0	\$16,000.00	\$16,000.00
	Extension - Young Adult CollectivBOOKS	\$2,000.00	\$0.00	\$0.00	0.00%	%00.0	\$2,000.00	\$2,000.00
821 J	Extension - Children's Collection BOOKS	\$17,000.00	\$0.00	\$0.00	0.00%	%00.0	\$17,000.00	\$17,000.00
	TOTAL EXTENSION	\$35,000.00	\$0.00	\$0.00	0.00%	%00.0	\$35,000.00	\$35,000.00

Personnel, Policy and Public Relations Committee March 6, 2003

Carol Craig called the meeting to order at 4:32 p.m. Members present: Ms. Craig, Garry Davis, and Sherri Arnold. Absent: Sally Krigbaum and Linda Rowden. Staff present: Lee Ann Fisher and Sheila Robinson.

<u>Update on grievances</u>: Mr. Davis made a motion to adjourn to closed executive session to discuss pending litigation. The motion was seconded by Mrs. Arnold and unanimously approved on roll call vote. The Board went into executive session at 4:35 p.m. The meeting was reconvened at 5:20 p.m.

Other business: Ms. Fisher presented revised job descriptions for Administrative Aide and Administrative Secretary. Job duties were updated. Ms. Fisher recommended that the pay level of the Administrative Aide be increased from level 1 to level 2 to reflect the level of responsibility. After discussion, the consensus was to recommend approval of the changes as attached.

There was no other business.

The meeting was adjourned at 5:32 p.m.

Respectfully submitted,

Lee Ann Fisher
Lee Ann Fisher, City Librarian

Job Description

Library Administrative Aide

Decatur Public Library

Nature of Work

This is specialized clerical and secretarial work of a confidential nature performed in the office of the City Librarian.

Work involves advanced administrative clerical tasks that require broad knowledge of library operations, activities, policies, and work processes. Independent responsibilities call for public contact with supply vendors and library personnel, requires considerable tact, discretion and confidentiality. Serves as backup to Office Manager. Executive Administrative Assistant. May supervise others when assigned. This position may require night and weekend work.

Supervision Received

Work is performed with considerable independence and confidentiality under the general supervision of the City Librarian and is reviewed through periodic conferences and the observation of results obtained employee performance and work habits.

Examples of Work (Typical work examples, but not limited to the following)

Selects vendors and executes purchase requisitions; audits reviews financial records; on computer-prepares invoices for payment by city.

Prints brochures, forms, post cards, etc. for the library.

Answers the library telephones as a back up to the Library Administrative Secretary.

Orders and keeps inventory of all library supplies and equipment.

Contacts repair services for the maintenance of building and equipment and generally resolves these without recourse to superior.

Composes correspondence and answers **vendor** letters of inquiry independently; maintains files.

Maintains petty cash fund; **collects cash from vending machines**; keeps ledger accounts **records**, and makes deposits of library fine monies.money.

Takes minutes of board meetings in the absence of the Office Manager.

Handles employee payroll as required.

Corrects errors on timesheets and assists with payroll input.

Does research for labor relations and negotiations projects.

LIBRARY ADMINISTRATIVE AIDE DECATUR PUBLIC LIBRARY Job Description Page 2

Shares in duties of the Office Manager as required.

Troubleshoots for all library office equipment, i.e. paper jams, ink replacement, toner replacement, mechanical malfunctions, etc. **Arranges for repair service as needed.**

Collects cash from all vending machines.

May supervise office help as assigned.

Performs related work and other duties as assigned.

Required Knowledge, Abilities, and Skills

Ability to handle confidential matters with considerable tact and discretion.

Considerable knowledge of the library operations and work policies.

Ability to deal with the public and employees in general and difficult work situations.

Considerable knowledge of office practices and procedures.

Knowledge of business English and accounting.

Ability to type 60 w.p.m.

Ability to understand and follow general oral and written instructions.

Ability to operate various office equipment such as a calculator, personal computer, photocopier, laminating machine, printing machine, folder, fax machine, and a ream cutter.

Desired Training and Experience

Graduation from high school or equivalent, including or supplemented by courses in office practices and accounting, previous experience in clerical work, or any equivalent combination of training and experience.

NOTE: This is an unclassified position filled by appointment of the City Librarian.

Library Administrative Secretary

Decatur Public Library

Nature of Work

This is highly responsible clerical and advanced secretarial work of a confidential nature performed in the office of the City Librarian.

Work involves advanced administrative tasks that require broad knowledge of library activities, policies and work processes to assure their completion and adherence to established standards. Considerable tact, discretion and judgment are required in the preparation and assembly of materials, screening of visitors and scheduling of appointments.

This position may require night and weekend work.

Supervision Received

Work is performed with considerable independence and confidentiality under the general supervision of the City Librarian and is reviewed through periodic conferences and the observation of results obtained employee performance and work habits.

Examples of Work (Typical work examples, but not limited to the following)

Performs independent secretarial work for the City Librarian. Takes dictation and types for the City Librarian and various Library division heads.

Answers and directs telephone calls to appropriate destinations, records messages and provides information to callers. Screens callers and makes appointments on initiative, and maintains the appointment calendar for the City Librarian.

Proofreads and assists with editing the library's newsletter.

Schedules public meeting rooms, collects fees, and prepares and distributes schedule, in accordance with library policy.

Receives, opens, and routes mail to include responding and responds to correspondence of a general nature. Delivers mail to and picks up mail from the civic center.

Processes payroll records and maintains personnel files for the Library.

Prepares, distributes, files and maintains various confidential reports, records, lists, documents, statistical data, and minutes.

May supervise, train and assign clerical work as authorized.

Posts various notices of public events and removes the notices after the events. Approves flyers for the community information rack and keeps it current.

Take minutes of **the Foundation Board**, or other meetings in the absence of the Office Manager Executive Administrative Assistant, or as assigned.

LIBRARY ADMINISTRATIVE SECRETARY DECATUR PUBLIC LIBRARY Job Description Page 2

Performs related work and other duties as assigned.

Required Knowledge, Abilities, and Skills

Ability to handle confidential matters with considerable tact and discretion.

Considerable knowledge of library operations and work policies.

Ability to operate standard office equipment including personal computer, typewriter, calculator, **fax machine**, and photocopier.

Ability to deal with the public and the library staff in general and difficult work situations.

Ability to communicate clearly and effectively both orally and in writing.

Considerable knowledge of administrative practices and procedures, including payroll procedures and recording minutes.

Skill in typing, filing, preparing, maintaining and organizing reports, records, documents, lists, correspondence and any other paperwork necessary to library operation both accurately and efficiently.

Ability to type 60 w.p.m. and take dictation at 80 w.p.m.

Desired Training and Experience

Graduation from high school or equivalent, including or supplemented by courses in office practices, word processing, and stenography, three years responsible experience in performing various administrative support work, or any equivalent combination of training and experience.

NOTE: This is an unclassified position filled by appointment of the City Librarian.

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FOR PERIOD ENDING 02/28/2003

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OFDECATUR

FOR PERIOD ENDING 02/28/2003 BILLS AND PAYROLLS

PUBLIC LIBRARY-TRUSTS

GLA3170

FUND

VENDOR 02/20/2003 02/20/2003 02/20/2003 PATE OF REQUEST

BAKER & TAYLOR ENTERTAINMENT THE GALE GROUP PUBLIC BROADCASTING SERVICE

260.58 1,693.10 169.93 2,123.61

TOTAL

CHECK NUMBER

AMOUNT

02/28/2003 BOOKS AND PERIODICALS 02/28/2003 BOOKS AND PERIODICALS 02/28/2003 BOOKS AND PERIODICALS CHECK 159892 159953 160029

DESCRIPTION

GLA3030 FUND 20	S FV FNIT	OF DECATUR FY 2	002-2003		u O O	C
DECATUR PUBLIC LIBRARY	130	9			2	}
ACCT. DESCRIPTION	MONTHLY	ESTIMATE	YCTOD	ANNUAL	UNREALIZED %	
FUND BALANCE						
30001-000 BEGINNING FUND BALANCE	00.	266,859,16	403,307.58	320,231.00	83,076,58-	125
TOTAL	00.	266,859,16	403,307,58	320,231.00	83,076.58-	125
TAXES						
30100-107 PROPERTY TAX-LIBRARY	00.	2,306,437,50	2,622,506.74	2,767,725.00	145,218.26	46
TOTAL	00.	2,306,437,50	2,622,506,74	2,767,725.00	145,218,26	46
INTER GOVERNMENTAL REVENUE						
30200-104 REPLACEMENT TAX 30200-107 STATE GRANTS OR OTHER	296.17	200,000,00	122,847.54	240,000,00	117,152,46	51
TOTAL	296.17	279,920,00	226,972,54	335,904,00	108,931,46	29
FINES AND FEES						
30500-509 LIBRARY FINES AND FEES 30500-510 LIBRARY NON-RESIDENT FEES 30500-514 LIBRARY LOST AND DAMAGED BOOKS 30500-514 MEETING ROOM FEES	4,488.81 77.76 468.55 1,390.25 1,095.00	41,666.66 5,000.00 10,000.00 10,000.00	36,432.16 411.90 3,835.82 17,017.51 8,340.00	50,000 6,75,000 12,000 12,000 12,000	13,567.84 2,1263.10 5,017.18 3,66017.51	14011
TOTAL	7,520.37	67,229.16	66,037,39	80,675,00	14,637,61	81
TRANSFERS FROM						
30600-752 TRANS FR WALMART TIF 30600-756 TR FROM FUNDS 19,21,35	000	5,000,00	19,544,09	00.000.00	19,544,000	
TOTAL	00.	5,000,00	19,544,09	6,000.00	13,544.09-	325
INVESTMENT INCOME						
30700-101 INVESTMENT INTEREST	705.38	16,666.66	10,676,93	20,000,00	9,323.07	53
TOTAL	705.38	16,666.56	10,676.93	20,000,00	9,323,07	53
OTHER INCOME						
30800-805 CONTRIBUTIONS AND DONATIONS 30800-846 LEASE OF LIBRARY PROPERTY 30800-899 MISCELLANEOUS INCOME	3,358,33	10+833 33+333-33 16+666-66	33,383,30 2,949,66	13,000,00 40,000,00 20,000,00	13,000.00 6,616.70 17,050.34	14
TOTAL	3,358,33	60,833,32	36,332,96	73,000,00	36,667.04	64
FUND TOTAL	11,880,25	3,002,945.80	3,385,378,23	3,603,535,00	218,156,77	63

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BUDGET

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81.6 02/28/2003 535,848.01 735,590.21-5,362.39-34,802.08-92,552.07-2,111,20 1,373,20 1,317,89 5,916.00 19,288.79 33,169.96 56,368.34 56,255.08 935.58 1,688.17 1,668.17 6,529.28 80.15 15,474.77 UNENCUMBERED BALANCE 1 0 122,182,85 329,541.2 11,892,58 415.61 000000 0000010 ENCUMBRANCE 415.61 LIBRARY PUBLIC 535,848.01 735,590.21 34,802.08 92,552.07 5, 7805, 58 1, 6880, 51 4,6880, 51 6, 964, 89 6, 964, 89 15, 89 15, 89 15, 89 15, 89 15, 89 200.00 691.50 497.80 2,111.70 1,373.20 61,317.89-5,916.00 19,288.79 33,169.96 865.03 56,368.03 4,255.08 3,099.65 UNEXPENDED BALANCE 329,541.26 22,182,85 20 DECATUR FUND 1,494,425 3,333 10,000 16,666 1,666 29,166 13 145 38 907 136 335 226 181 16 558 449 7202 1001 1000 1000 1000 1000 1000 61,047 1,494,425 BUDGET 1,257,461,99 73,590,21 5,362,39 34,802,08 92,552,07 9,859.00 27,400.21 130,442.04 215,049.66 215,049.66 16,842.92 27,96713.04 13,196713.04 11,196713.04 12,196713.04 12,19675.06 12,19675.06 12,19675.06 12,19675.06 12,19675.06 12,19675.06 11 2,064,45 6,2119,449 11,5318,95 28,055,11 179,85 57,369,62 1,000.00 3,457.50 2,489.20 10,558.30 6,865.80 67,317.89 348,713.49 EXPENDITURES 416,863.15 1,463,768.74 122,842,11 4,383,21 00 5,548,76 3,492,74 136,266,82 1,751.85 12,363.08 12,055.79 20,314.06 1,538.84 1,431.48 2,458 000 2,468 000 2,7220 000 2,7220 000 2,7220 000 2,7220 000 1,720 000 1,700 0 2858900 855800 855800 858800 858800 858800 MONTHLY ENDI TURES 39,510.30 -muno vm 1,793,310 0 0 0 15,775 46,689 163,602 271,418 271,418 19,830 20000 20000 20000 350000 5,000 1,200 2,149 2,639 8,639 6,000 1,793,310 539,046 73,260 ANNUAL DADVERTISING
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7 COMPUTER SOFTWARE EXPENSE
7 TOMPOTER SOFTWARE FOR INTERVIEWS
6 OTHER PROFESSIONAL MEMBERSHIP FEES
7 RAVEL MEMBERSHIP FEES SUPPLIES TRANSFER TO GENERAL FUND MOTOR VEHICLE—INSURANCE BUILER INSURANCE INSURANCE GENERAL LIABILITY INSURANCE SMALL CAPITAL ITEMS LIBRARY GASOLINE
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		ITYO	FOECATU	œ			PAGE 52	
	SE	PORT OF EXPEND	ITURES TO BUDGE	T FY 20	02-2003			
40000 DECATUR PUBLIC LIBRARY				FUND	20 DECATUR PO	UBLIC LIBRARY	02/28/2003	
OB DESCRIPTION BU	NN CAL SUDGET	EXPENDITURES	YEAR-TO-DATE EXPENDITURES	Y-T-D BUDGET	UNEXPENDED BALANCE	ENCUMBRANCE	UNENCUMBERED PRONT BALANCE COMM	
CAPITAL GUTLAY	35,245	2,815,60	91,688,69	29,369	56,443.69-	00 •	56,443.69-260.1	
515 OFFICE MACHINERY AND EQUIPMENT	0	-	00.	0	00.	5.0	5.0	
	0	,100.0	00.	0	00 •	435.00	435.00-	
800 BOOKS AND PERIODICALS 804 BOOKS—MAIN REFERENCE 830 AV—PHONODICS 841 MAG/PAPERS—MAIN ADULT 842 MAG/PAPERS—MAIN YOUTH 844 MAG/PAPERS—MAIN YOUTH 845 MAG/PAPERS—MAIN REFERENCE 845 MAG/PAPERS—EAIN PROFESSIONAL	3800	13,577,76	229,661.74 661.32 24,531.32 1,8037.33 1,807.35 1,807.63 1,588.95 1,546.95	316,666	24,454 66,01- 24,551,32- 1,9037,892- 1,807,895- 1,574,895- 1,246,95-	00000000	150,348,26 4,348,26 6,66,001-1 1,0037,325-1 1,0037,69-1 1,574,986-1 4,546,985-1	
3	380,000	10	,079.5	316,666	,920.4	10	,920.4	
EXPENDITURES 960 GRANT & INTEREST REPAYMENT	0	00•	6,193,39	0	6,793,39-	000	6,793,39-	
	0	10	• 793	0	,793,3	10	,793.3	
** DIVISION TOTAL **	284,295	227,351.92	2,657,276.64	2,736,898	627,018,36	12,743,19	614,275,17 81,3	
GLA3010		0 7 1 1 3	FOECATU	œ			PAGE 53	
	REF	PORT OF EXPEND	ITURES TO BUDGE	T FY 20	02-2003			
41000 LEASE EXPENSES				FUND	20 DECATUR PUBI	BLIC LIBRARY	02/28/2003	
OB DESCRIPTION BU	NNUAL COGET	EXPENDITURES	YEAR-TO-DATE	BUDGET	UNEXPENDED BALANCE	ENCUMBRANCE	UNENCUMBERED PRCNT BALANCE COMM	
CONTRACTUAL SERVICES								
231 ELECTRICITY 230 OTHER PROFESSIONAL SERVICES	25,575	464.44	3,715,52	20,833	1,859,48	000	1,859,48 66.6 24,738,34 1.0	
	0,0	4	77.1	5947	6,597.8	0	6,597.82 13.	
OTHER CHARGES								
409 PRINCIPAL PAYMENTS 410 INTEREST EXPENSE	21,875	00	21,875,00	18,229	.00	000	.00 100.0	
	9,53	0	,531.2	1094	N	0	25-100.	
** DIVISION TOTAL **	901409	494*	33,508,43	50,087	26,597,57	00°	26,597,57 55,7	

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PAGE		UNREALIZED REAL		1,544,42 8,805,15 2,326,10 4,594,00	340.63-		100.00 1,517.85 3,123.50 4,648.84	9,390.19		2,142,44-	2,142,44-	6,907.12
		ANNUAL		120,965.00 261,529.00 5,644.00 4,594.00	392,732.00		10000 10000 10000 10000 10000 10000 10000	14,600.00		3,500,00	3,500.00	410,832,00
002-2003		Y-T-D ACTUAL		119,420.58 270,334.15 3,317.90	393,072,63		1,482.15 3,376.50 351.16	5,209,81		5,642,44	5,642,44	403,924.88
REPORTUR FY 2002-2003	ERIOD ENDING 20030228	ESTIMATE		100,804.16 217,940.83 4,703.33 3,828.33	327,276.65		83.33 2,500.00 5,416.66 4,166.66	12,166.65		2,915,66	2,916.66	342,359,96
REVENUE	PERIOD EN	MONTHLY ACTUAL		0000	00.		100.59 231.65 1.61	333,85		145.00	145.00	478.85
FUND 92	PUBLIC LIBRARY-TRUSTS	DESCRIPTION	NCE	BEG FUND BAL-CANTONI BEG FUND BAL-MEYER BEG FUND BAL-BRIDGES BEG FUND BALANCE-DONATIONS	AL	T INCOME	INVESTMENT INTEREST OPL INTEREST—CANTONI TRUST OPL INTEREST—MEYER DISTRIBUTION FR BRIDGES TRUST	AL	OME	30800-805 CONTRIBUTIONS AND DONATIONS	AL	FUND TOTAL
GLA3030	PUBL	ACCT.	FUND BALANCE	30001-921 30001-922 30001-923 30001-924	TOTAL	INVESTMENT INCOME	30700-101 30700-103 30700-104 30700-105	TOTAL	OTHER INCOME	30800-805	TOTAL	

PAGE 120		02/28/2003	UNENCUMBERED PRCNT BALANCE COMM	38.38-101.3	8.38-101.	10 T	254•75-	254.75-	293.13-109.8	PAGE 121		02/28/2003	UNENCUMBERED PRCNT BALANCE COMM		1,775,97-	1,775,97-	5,894,62 9,3	,894.62 9.	2 25 82
		LIBRARY-TRUSTS	ENCUMBRANCE	00•	00.		212.00	212.00	212.00			BRARY-TRUSTS	ENCUMBRANCE		00.	00*	00 *	00.	C
	2002-2003	92 PUBLIC LIBI	UNEXPENDED BALANCE	6.3		,	42.75-	2.	81.13-		2002-2003	92 PUBLIC LIB	UNEXPENDED BALANCE		1,775,97-	5.9	5,894,62	5,894.62	110011
α.	T FY	FUND	Y-T-D BUDGET	2,500	150	(0 !	0	2,500	æ	T FY	FUND	Y-T-0 BUDGET		0	O	5,416	5,416	71.7
FDECATU	ITURES TO BUDGE		YEAR-TO-DATE EXPENDITURES	3,038,38	,038.3	,	42.75	2	3,081,13	DECATU	TURES TO BUDGE		YEAR-TO-DATE EXPENDITURES		1,775,97	1,775,97	605 • 38	605.38	, ה מי
CITYOF	REPORT OF EXPENDIT		EXPENDI TURES	00•	00.		00.	00.	00.	CITYOF	REPORT OF EXPENDITUR		EXPENDITURES		00.	00.	00.	00.	C
	REF		ANNUAL BUDGET	3,000	3,000	ć		0	3,000		R. R.		ANNUAL		0	0	6+500	6,500	000
GLA3010		41000 DPL-CANTONI TRUST	CD DESCRIPTION	800 BOOKS AND PERIODICALS			900 EXPENDITURES		** DIVISION TOTAL **	GLA3010		42000 DPL-MEYER TRUST	OB DESCRIPTION	OTHER CHARGES	499 SMALL CAPITAL ITEMS		800 BOOKS AND PERIODICALS		1000

	RE	REPORT OF EXPENDITURES	ייים מספרו		2002-2003		
O DPL-BRIDGES TRUST DESCRIPTION	ANNUAL BUDGET	MONTHLY EXPENDITURES	YEAR-TO-DATE EXPENDITURES	FUND Y-T-0 BUDGET	92 PUBLIC LIE UNEXPENDED BALANCE	LIBRARY-TRUSTS D ENCUMBRANCE	02/28/2003 UNENCUMBERED PRCNT BALANCE
BOOKS AND PERIODICALS	2,000	00.	1,778.78	4,166	3,221.22	00.	71
DIVISION TOTAL **	5,000	00.	1,778,78	4,166	3,221.22	000.	3,221.22 35.6 3,221.22 35.6
		CITYO	F DECATU	œ			PAGE 123
	я. Ш	1 0 0	DECAI TURES TO BUD	7	2002-2003		
DPL-DONATIONS FOR BOOKS				FUND	92 PUBLIC LIE	LIBRARY-TRUSTS	02/28/2003
DESCRIPTION	ANNUAL	EXPENDITURES	YEAR-TO-DATE EXPENDITURES	Y-T-0 BUDGET	UNEXPENDED BALANCE	ENCUMBRANCE	UNENCUMBERED PRCNT BALANCE COMM
CAPITAL OUTLAY							
DFFICE MACHINERY AND EQUIPMENT	0	00.	7,700.00	0	7,700,00-	00.	7,700,00-
	0	00.	7,700.00	0	7,700,00-	00	7,700.00-
BOOKS AND PERIODICALS	1,000	2,123,61	23,101,90	833	-52,101,90-	00•	22,101,90-310.2
	1,000	2,123,61	23,101,90		10	00.	22,101,90-310,2
DIVISION TOTAL **	1,000	2,123,61	30,801.90	833	29,801.90-	•	29,801,90- 80,2

Finance and Properties Committee March 4, 2003

Mr. Cocagne called the meeting to order at 4:30 p.m. Members present: Mr. Cocagne, Pat Greanias, Eugene King, Phil Wise and Sherri Arnold. Staff present: Linda Humphreys and Lee Ann Fisher.

Bills and payroll for February 2003: The bill list did not arrive before the meeting.

<u>Proposal from Larry Harris on additional lease space costs</u>: Ms. Fisher presented a list of \$32,629 in estimated electrical and mechanical expenses that Mr. Harris thought the library would incur by leasing out the remainder of its space.

<u>Proposal from Richland Community College</u>: Ms. Fisher said that Richland Community College is no longer operating the Work Keys program or using the distance learning center in the library. The College proposed using the space for Project READ offices. Mrs. Arnold made a motion to recommend approval of the re-allocation of the space as proposed. The motion was seconded by Mr. Wise and unanimously approved.

Maintenance agreement on chiller: Ms. Fisher presented a proposal from T.A. Brinkoetter for \$3,360 for an annual maintenance agreement on the library's chiller. The committee asked for another price quote, and Ms. Fisher said that Mr. Harris received two bids and this was the cheaper of the two. Mr. King made a motion to recommend approval of the proposal as presented. The motion was seconded by Mr. Wise and unanimously approved.

<u>Lease space</u>: The committee discussed at length possible lease terms for a tenant expressing interest in up to 30,000 square feet. Two proposals were agreed upon to present to the prospective tenant.

- 1) Rent of \$4.00 per square foot with no utility charge. The lessee would investigate the feasibility of including in their build-out all air conditioning and heating necessary for their space.
- 2) Rent of \$4.00 per square foot with an additional utility charge. This additional charge would be determined by the library monthly/quarterly based on total building square footage and air conditioning and heating costs. Historically this cost has been between \$1.30 and \$1.50 per square foot.

The base rent of \$4.00 per square foot would be adjusted for the CPI (consumer price index) every five (5) years.

Common area costs would be allocated to the tenant (hall, rest rooms, etc.). Historically this cost would be approximately \$.50 per square foot for a lessee of the entire space.

Option: To hold the space available for four (4) months, the library would require a non-refundable option price of \$10,000. After four months, the monthly option price would be \$2,500. Mr. Cocagne will present these options to the prospective tenant.

Other business: Ms. Fisher reported that the library won its arbitration case.

There was no other business. The meeting was adjourned at 5:45 p.m.

Respectfully submitted,

Linda HumphreysLinda Humphreys, Office Manager

Richland Community College



Finance and Administration

February 17, 2003

Lee Ann Fisher City Librarian Decatur Public Library 130 North Franklin Decatur, IL 62523

RE: RCC Room at the Library

Dear Lee Ann:

Thanks for taking time to meet with me last week. Certainly, it has been too long since we last met.

As we discussed, we have experienced difficulty getting a sufficient number of students to signup for regular college credit classes at the Library. The distance learning equipment in the room is not scheduled for any use this semester. Additionally, our Work Keys program, which operated at the site, is no longer being conducted. With our existing programming, we have not used the room to its fullest potential. It is our intent to continue a very positive relationship with you and the Library.

We have been seeking a location to house Project Read. Currently, it is housed in the Crossroads Center which limits the time the volunteers can come to the office. Currently, many of the Project Read activities are being held at the Library. With these two thoughts in mind, we would like to continue renting the room we are using and relocate Project Read offices into that area. The room would still allow for a Richland connection with the Library and would offer greater benefits for the staff, volunteers, and program participants.

Our proposed room use would include office space for the program director and staff person, space for volunteers to meet with participants, space for file storage of materials, and connections for several computers to be used in association with the program as well as some space for adult education staff to work with students.

We would like to remove the current distance learning equipment and some of the computers in the room. We also would like to move some office furniture into the space. We would continue using the computers in the "Nims" room as they are currently being used.

Kindly let me know what we need to do in order to proceed with the proposed conversion.

Sincerely,

Greg E. Florian

Vice President, Finance and Administration

T. A. BRINKOETTER & SONS, INC.

636 EAST WOOD STREET P.O. BOX 1127 DECATUR, ILLINOIS 62525 PHONE: 217/423-3493 FAX: 217/423-9862 E-MAIL: tabrink@AOL. COM

February 11, 2003

Larry Harris
Decatur Public Library
247 East North Street
Decatur, Illinois 62323

Re: Annual Maintance, Trane Chiller

Larry,

We will provide labor, equipment and material to complete the above referenced project for the time and material not to exceed sum Three Thousand Three Hundred Sixty Dollars (\$3,360.00).

Included in this quote:

Seasonal shutdown

- 1. Check and calibrate all safeties.
- 2. Secure main power and insure power to the heaters.
- 3. Replace oil filter and gasket.
- 4. Meg motor oil pumps motors.
- 5. Pull condenser heads and clean tubes.
- 6. Send oil for analysis.
- 7. Leak check refrigeration side of system if purge timer indicates leak.
- 8. Check operation of vane positioner.
- 9. Check all electrical connection.
- 10. Check operation of purge system.

Summer startup

- 1. Start unit, check operation of controls and calibrate.
- 2. Check oil and refrigerant levels.
- 3. Check and calibrate refrigerant monitor.
- 4. Check operation of purge system.
- 5. Check voltage amp, draws, and start sequence.
- 6. Check temperature sensors.
- 7. Advise of any problems with unit.

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Not included in this quote are any taxes, permits, and overtime or repair parts other than already mentioned.

We appreciate the opportunity to quote this project. Please call if you have any questions.

Respectively submitted

Michael Hart

T. A. Brinkoetter & Sons, Inc.

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■ — Chapter VIII Public Relations and Marketing — ■

A public that is aware of all the services and collections offered by its library and that views its library as a positive, vital, and indispensable part of life – this is the ideal that can be achieved through an effective public relations and marketing program.

Applicable Core Standards

- Core 1. The library offers uniformly gracious and friendly service to all users.
- Core 27. The library informs its service population about the collections and services available in and through the library.

Supplemental Standards

- 1. The board, administration, and staff assess the library's image at least once a year with a "walk through."
- 2. The board, administration, and appropriate staff visit other libraries at least once a year.
- 3. The operating budget includes funds for public relations and marketing.
- 4. The library, employing a variety of means, markets its services within the library and throughout its jurisdictional area. These methods include but are not limited to newspaper articles; library newsletters; TV or radio announcements; posters or flyers; displays; and presentations to community organizations, businesses, and institutions.
- 5. The library considers persons with special needs when developing and delivering information about the library's collections and services.
- 6. The library develops strategies to reach those groups that do not use the library.
- 7. The board, administration, and staff are encouraged to participate in community activities and organizations. Such participation is made possible through paid time (for administration and staff) and funding for participation.
- 8. Public relations and marketing efforts are coordinated by one member of the staff.
- 9. When reviewing and setting library policies, the board evaluates how the policies will affect persons within the jurisdictional population. Are the policies in the best interest of the persons the policies are intended to serve?
- 10. The library includes public relations and customer service as part of the orientation of all new staff and board members.
- 11. The library builds on public relations and marketing efforts developed by the library system, state and national organizations, the state library, and the community.

Evaluation Methods

 Statistics on library use (circulation, gate count, reference questions, program attendance, and reciprocal borrowing patterns for the library's cardholders) and the percentage of registered borrowers can be indicators of how effective the public relations efforts have been. These statistics are used most effectively when a library compares its own numbers from year to year rather than comparing itself with other libraries. Procedures, rules, and methods of gathering statistics vary among libraries.

- A survey can determine if the public is aware of the services and collections that are
 offered by the library. Often a small, carefully targeted survey will provide more
 useable information than a long, general survey. (See appendix 8.)
- 3. Placing a suggestion box in a convenient location may elicit helpful information.
- 4. Many libraries distribute brief evaluation forms inquiring as to how the patrons heard about library programs or services.

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