

6. During the review process library policies shall be evaluated for their public impact.

_____ _____ _____ _____ _____ _____

As noted in Section III.-Administration, every library shall determine, on the basis of a citizen survey to be conducted at least every ten years, the awareness residents have of various library services.

7. The citizen survey shall ascertain the level of awareness for five services chosen by the staff or board, or for five services targeted in the library's goals and objectives. Some examples are 1) photocopy service; 2) circulation of periodicals; 3) telephone renewals; 4) Sunday hours; 5) circulation of audio or videotapes.

_____ _____ _____ _____ _____ _____

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