December 1, 2011

To:

Decatur Public Library Board

From:

Rick Bibb Associate Professor of Marketing

Subject:

Research Proposal

After discussion with the Director, staff and board members it was decided that three major objectives that should drive the project.

1. General assessment of present library users

- 2. Integration of past research into the project to insure the ability to track changes in library users
- 3. Determine the needs of non-users of the library in order to better serve the Decatur populace

## Take Aways:

- 1. Oral presentation and discussion with three or four research teams
- 2. Expert assistance in understanding the process and outcomes
- 3. Opportunity to ask questions that are of interest to the board
- 4. Research Reports from each of the teams
- 5. An opportunity to meet the student researchers and talk with them about the projects value to them as well as the library
- 6. Research information based on the above objectives

## Cost:

- 1. All out of pocket costs associated with the project
  - Duplicating
  - Printing
  - Mailing if any
  - Other
- 2. Department of Marketing: \$750
- 3. Course Incurred Costs: \$350
  - In other words, \$1100 plus out of pocket expenses
    - 1. These should be less than \$1000 unless direct mailings are used or an area wide sample of non-users is needed.

Time Frame: Projects begin January 23, 2012 and ends May 18th.

1. The Project Presentations will likely be in the afternoon May 11 to 18. I will get back to you on that. This presentation will likely last 4 hours and it will be beneficial for you to participate. I believe you gain understanding and you ask questions that the students will answer and the evaluators will comment on.