

10	Every librarian and trustee shall work toward accomplishing the standards established by the Illinois Library Association for public library service to youth.
11	Each library shall designate one staff member to be responsible for library service to individuals with disabilities. This staff member will attend meetings and workshops to become more aware of this group's needs and report to both the staff and the Board. This person will also monitor the library's efforts to integrate services to individuals with disabilities into the total library program.
When choosing library roles for serving specific populations the staff and Board should answer the following questions:	
	Is library service provided to people in institutions located in the public library's service area?
	Have you surveyed the community to see what other agencies are serving the institutionalized, the individuals with physical and cognitive disabilities, the elderly, the individuals who are illiterate and those who do not speak English?
	Does your collection development policy take into account the varied materials that may be needed by these specific groups?
	Is the library's community resource file periodically updated to provide current referral information?
Programs	
There are a number of reasons why public libraries offer programs. Some of these are:	
	To attract new audiences to the library, To encourage patrons to use related materials, To inform people about a variety of subjects in a format other than the printed word, To entertain.
12	If offered, library programs shall be incorporated in the library roles and supported in the budget.
Programs Output Measure	
13	Program attendance per capita (to be done annually).