DECATUR PUBLIC LIBRARY BOARD OF TRUSTEES AGENDA January 16, 1992 4:30 P.M.

- I. Call to Order Dick Lockmiller, President
- II. Approval of Minutes
 - A. Meeting of December 19, 1991
- III. Communication from the Public
- IV. City Librarian's Report
 - A. Introduction of Joan Bauer
- V. Reports of Committees
 - A. Personnel, Policy, and Public Relations Committee
 - 1. Meeting of January 6, 1992
 - B. Finance & Properties Committee
 - 1. Approval of bills for December 1991
 - 2. City Council Meeting on February 24, 1992
 - C. Rolling Prairie
 - 1. Report on RPLS January Board meeting
 - D. Foundation
 - 1. No Meeting
 - 2. Grand Opening of New Local History Room
 - E. Friends of the Library
 - 1. Meeting of January 9, 1992
 - F. Long Range Plan Committee
 - 1. Review completed--Presentation of Report
 - G. Interview Committee
 - 1. Meeting of January 13, 1992

DPL Board of Trustees Agenda - January 16, 1992 Page 2

VI. Avenues to Excellence II

A. Chapter VIII, Materials

VII. Old Business

A. Patron Usage Survey

VIII. New Business

IX. Adjournment

DECATUR PUBLIC LIBRARY BOARD OF TRUSTEES December 19, 1991

I. CALL TO ORDER

The meeting was called to order at 4:30 p.m. by Dick Lockmiller, President. Members present: Mr. Lockmiller, Barbara Ohlsen, Daniel Gaumer, Jerrodean Martin, Robert Oakes, Stanley Sitton, and Patricia Williams. Members absent: Robert Smith and Erik Brechnitz. Staff present: James Seidl, Linda Humphreys, Margaret Sommerfeldt, Jerald Merrick, James Kupish, and Cathy Ritchie.

II. APPROVAL OF MINUTES

There were no corrections or additions to the November minutes; they stood approved as mailed.

III. COMMUNICATION FROM THE PUBLIC

No one from the public was present.

IV. CITY LIBRARIAN'S REPORT

The City Librarian's written report had been previously mailed.

The Library has received all but \$4,000 in property tax revenue. The per capita grant check from the state still has not arrived.

Mr. Seidl interviewed five candidates for the Adult Services Librarian position. A decision should be made in the next week.

W- REPORTS OF COMMITTEES

Personnel, Policy, and Public Relations Committee The committee met today at 4:00 p.m. in closed session for a grievance hearing.

Finance and Properties Committee The line of the line

The City Council has a line like a leaf request of \$1,955,000.

At a recent budget meeting, city officials announced that they are drastically cutting their travel budget in 1992/93. City staff will only be allowed to attend conferences if they are on a Board and their attendance at a meeting is mandatory. The general consensus was that the library should also curtail travel, including ALA and ILA conferences. These cuts will be reflected in the budget proposal.

For travel expenses for candidates interviewing for library positions, Mr. Seidl reported that he has observed that the standard reimbursement is one-half of the applicant's total expense or \$300, whichever is less.

The library budget will be reviewed at the February 24 City Council meeting.

Rolling Prairie: Mr. Oakes attended the December meeting. Directors of the 18 systems will meet January 8, 9 and 10 to discuss the state system reorganization. Representatives from all RPLS member libraries will meet January 7 from 9 a.m. until noon at discuss this. Mr. Lockmiller will be attending.

Foundation: Mr. Lockmiller reported that the Foundation money was moved from the checking account to a CD account at First National Bank. A grand opening for the Local History Room is being planned for February 12. The Foundation received \$2500 from the Economic Development Foundation to purchase the Dun's Million Dollar Disc for the Business Information Center. The Friends of the Library will be donating \$5,000 to the Foundation on January 8, 1992.

Friends of the Library: No meeting.

Long Range Plan Committee: Mr. Sitton reported that mittee has completed their review of the plan. In the presented to the Board next month.

VI. AVENUES TO EXCELLENCE II

Chapter VII, Personnel, was reviewed

Mr. Lockmiller will check with lime to be a second of Budget & Technology can be a second of Bud

VII. OLD BUSINESS

There was no old

VIII. NEW BUSINESS

Mr. Lockmiller read and accepted a letter of resignation from Mr. Seidl. The Board presented Mr. Seidl with a briefcase and thanked him for everything he has done for the library. Mr. Seidl's resignation is effective January 21 and his last working day will be January 3.

Ms. Williams made a motion to adjourn to closed session to consider information regarding the appointment, employment, or dismissal of an employee. The motion was seconded by Mrs. Martin and unanimously carried on roll call vote. The Board went into closed session at 5:15 p.m. The meeting was re-convened at 5:35 p.m.

Mr. Oakes made a motion to name Jerald Merrick as Interim City Librarian from January 3, 1992 through March 31, 1992 (unless a new City Librarian is hired before that time) at a 10% pay increase above his regular salary. The motion was seconded by Mrs. Martin and unanimously approved on roll call vote.

There have been no negotiation meetings because Mr. Taylor has been ill.

IX. ADJOURNMENT

Mr. Lockmiller adjourned the meeting at 5:45 p.m.

Respectfully submitted,

Robert C. Smith, Secretary

Decatur Public Library Board of

City Librarian's Report December 1991

I. STATISTICS

Total library circulation for the month was up 4.2% (2,184 items) from December 1990. Twelve month circulation is up 2.6% (20,693 items) over the previous 12 month period.

There were 191 circulations in December for the McNaughton rental collection, compared to 170 in November and 152 in October. Staffing constraints have prevented an aggressive public relations campaign for this collection.

Adult materials were up for the seventh month in a row (12.8% for the month and 8.6% for the 12 month period). Circulation of children's materials was up 7.5%. Young Adult circulation was up 6.4% compared to last December. The Extension Department circulation dropped 10.2% compared to December 1990. Steve Serber, Extension Librarian, attributed the drop to school stops closing due to the flu and the general holiday slowdown seen at the schools. Total audiovisual circulation for the main library was down .5% for the month and up .2% for the 12 month period. Videos, however, showed a 7% increase over last December.

Service statistics are up 18.5% (527 contacts) over December 1990 and up 15.5% (6,357 contacts) for the 12 month period.

26,281 people used the library this month, up 7-34 11.782 people) over December 1990.

II. BUDGET

Ninety-seven percent of the 1991/92 revenue and received. The balance of the property and the property check.

Total expenditures are 64.7% materials budget is 90.4% spending to the budget will soon be over 100% allow for orders placed budget will soon be over 100% and the budget will be over 100% and the budg

III. COLLECTION DE TONNE

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Babies & Books: A Joyous Beginning, written by Claudia Quigg and Children's Librarian Katie Gross, was listed in the November issue of the Wilson Library Bulletin.

VI. AUTOMATION

The circulation computer was upgraded the week of December 9. A one gigabyte hard drive was added as well as a tape back-up drive. Increased computer speed and memory were achieved. Total down time was 19 hours.

The database has been copied and sent to CLSI for retrospective conversion and authority control. Early predictions are that it may be back by mid-February. While it is gone, no items can be withdrawn and no changes can be made to records already in the database. New records can still be added, however.

Catalog staff received training on the Cataloging Micro-enhancer on December 9. This will allow staff to cut down on searching and to make more efficient use of non-prime time after the M300 computer is replaced. The city has placed an order for the new computer.

VII. MISCELLANEOUS

The contractors finished work on the new Local Fisher Staff are moving library materials back into the tentative date for re-opening the room is James and opening will be held later.

Labor negotiation meetings are scheduled for Jack Taylor had the flu.

Personnel, Policy, and Public Relations Committee January 6, 1992

Stanley Sitton, Chairman, called the meeting to order at 4:57 p.m. in the Library Board Room. Members present: Mr. Sitton, Patricia Williams, Barbara Ohlsen, and Robert Oakes. Absent: Robert Smith and Richard Lockmiller. Staff present: Jerald Merrick and Linda Humphreys.

Mr. Sitton reported that he has received 14 resumes for the City Librarian position, and roughly half of them are from Illinois.

Mr. Sitton said that the library's search committee should consist of 6-9 people who should choose 3-5 candidates to be interviewed by an interview committee. The search committee will consist of 3-4 trustees, a professional librarian from outside the library, and a personnel specialist. The interview committee will consist of the search committee plus a professional staff librarian and a representative from the Friends of the Library.

After discussion, the selection committee was named as follows: Stan Sitton, Chairman, Richard Lockmiller, Robert Oakes, Barbara Ohlsen, David Zindel (librarian at Richland Community College), and Sheila Witts-Mannweiler (ADM-personnel). Mr. Sitton will contact Mr. Zindel and Mrs. Witts-Mannweiler to see if they are willing to serve on the committee.

The interview committee will include the selection committee plus Grace Veach (cataloger) and Edith Rossiter (former Board member and President of the Friends of the Library).

The selection committee will select the candidates to be interviewed and the finalist. The interview committee will prepare the interview questions and conduct the interviews.

The City Librarian's job description was reviewed and determined to be and accurate.

The committee members discussed the qualifications position and decided that the ideal candidate will never a second as a library director or assistant director of the module library director or assistant director d

In final stages, the candidate and the professional.

The interview committee questions for the interview

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Responsibly submitted,

Jerald Merrick Interim City Librarian

Decatur Public Library Circulation Statistics December 1991

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DECATUR PUBLIC LIBRARY LONG RANGE PLAN, 1989-1994 1991 REVIEW

1991 REVIEW COMMITTEE

Stanley Sitton, Chairman Shirley Apley Mary Lou Dayer Frankye Morgan Robert Plotske

DECATUR PUBLIC LIBRARY LONG RANGE PLAN, 1989-1994 Reviewed October 1991

- I. GOAL: To provide adequate staffing, improve staff development and personnel administration.
 - A. Objective: Provide adequate staffing by FY 1993.

Action Steps:

- 1. Department managers and administration will review and make recommendations for library staffing requirements on an annual basis. Staffing priorities include:
 - a. Forty additional Library Assistant hours, Children's Dept., FY 1991.
 - b. Twenty additional Library Assistant hours, Reference Dept., FY 1991.
 - c. Retain 40-hour Librarian, Business Information Center (if outside funding permits), FY 1991.
 - d. Twenty additional Page hours, FY 1991.
 - e. Twenty additional hours of Security Guard coverage, FY 1991.
 - f. Twenty additional clerical hours, Reference Dept., FY 1992.
 - g. Twenty additional clerical hours, Adult Services Dept., FY 1992.
 - h. Twenty additional Page hours, FY 1992.
 - i. Forty additional clerical hours, Circulation Dept., FY 1992.
 - j. Twenty Library Assistant hours. Toung about Dept., FY 1993.
 - k. Twenty Library Assistant hours Affine Dept., FY 1993.
 - Twenty-eight and one-half additional Security Guard hours, FT 1993.
 - m. Full-time Public Relations position, To 1984

members; have reduced in areas free members; have reduced in areas

2. Administration and decime a list of substitute staff benies are various Levels, particularly those of library amintum, Clerk, and Page, by FY of Laboratory and the same coverage during times of the fill season and the edge, etc.

COMMENTS: Need to create a list. Administration needs to advertize for the creation of a substitute list through Millikin University, Richland Community College, public schools, etc. Need to look at the whole concept of using Manpower for temporary and substitute help.

3. In all library departments, continue to expand the use of volunteers when feasible, particularly for special projects and during peak activity periods.

COMMENTS: Use of volunteers has definitely expanded in all departments. Suggest Board members volunteer for a two-hour shift to get a better understanding of library operations. Need more volunteers.

B. Objective: Expand staff development program.

Action Steps:

- 1. Staff Development Committee will:
 - Assess training and development needs of staff annually.

COMMENTS: Administration will assist in setting up the procedure or mechanism to get this done by assuring that time will be set aside for committee meetings. The Staff Development Committee will explore all avenues of assessing the staff's meeds. This may include organizational and/or personality tests.

 Beginning FY 1990, develop an ongoing program to enhance customer relations.

COMMENTS: Currently, there is no injuly in the literal in that been addressed at some Staff Institute is the literal interest and development. Suggestions made included having interest inhouse videos to view, material to read, and mailing includes

c. Beginning FY 1990, design an annual Staff Development Plan.

COMMENTS: This has been accomplished and needs to continue on an annual basis with the results being printed for all the staff members to see.

d. Develop an orientation program for the end of FY 1990, to include an Employee Handbook.

This has been accomplished and needs to be updated on an accomplished and needs to be updated on accomplished and n

Union negotiations will change both the Employee Handbook and the orientation packet.

e. Develop ongoing orientation program for current employees in FY 1991.

COMMENTS: This has been accomplished but needs improvement. All staff need to be at the same level of orientation for their position. Recommend a check-list of pertinent skills for training needs assessment. Suggestion of opening the library one hour later on a designated week day so staff has one uninterrupted hour of time for training needs and meetings.

f. Develop a "staff resource file", a listing of staff expertise in job-related or other areas, in FY 1991.

COMMENTS: A speaker's list for external use with other City departments has been accomplished. A list needs to be developed for internal use.

g. Develop and implement a staff exchange program between departments and possibly with other area libraries, in FY 1991.

COMMENTS: This has been partially accomplished. Consensus was to combine this step with f.

2. Administration will:

a. Develop program to promote teamwork throughout the library, beginning with library management team (administration, department heads, supervisors) in 1989.

Workshop held in 1989 for all department managers. Continuing need for programs and workshop promoting teamwork throughout the library. Library managers should play a key role in manager and promoting team-building opportunities.

b. Provide ongoing financial and administrative support for staff development.

COMMENTS: Financial and administrative support have been provided for internal and external programs. The needs for expanded staff development programs and substitute coverage make it increasingly difficult to allocate time for staff development programs. Substitute alternative coverage is required to enable completion of staff development goals (training, development, staff exchange, quality circles, etc.)

C. Objective: Update library personnel policies by FY 1990, and review annually thereafter.

Action Steps:

 By FY 1990, Library Board and administration will update the current personnel policy and make copies available to each individual staff member.

COMMENTS: Done, however, the job descriptions need to be added to the personnel policy. Revision will be required upon completion of union negotiations.

 Library Board and City Librarian will review employee benefit package annually.

COMMENTS: Done.

 Library Board and City Librarian will review salary plan annually.

COMMENTS: Done.

 Supervisors will review job descriptions with their subordinates annually, as part of the performance review process.

COMMENTS: Sometimes done. Needs to be fully incorporated by all departments.

D. Objective: Expand and improve internal communications and cooperation.

Action Steps:

1. Departments will continue to hild departmental meetings, at least quarterly.

COMMENTS: Typically done. Frequency of the department from 2 to 12 meetings annually departmental meetings should be held monthly to the and communication. Substitute coverage should be needed.

2. Beginning in 1989, administration will monthly newsletter for the staff.

Monthly newsletter was not issued because the Assistant

3. Administration will form a Staff Advisory Committee in 1989.

COMMENTS: Done. Must re-evaluate the need for this committee as well as its mission following the establishment of the union contract.

4. Administration and Staff Advisory Committee will start a staff recognition program in FY 1990.

COMMENTS: This was not implemented due to resistance from the Staff Advisory Committee. No "fair" program could be agreed upon. Union should advise its recommendations on this matter.

E. Develop departmental goals based upon library goals.

Action Steps:

1. Beginning with FY 1990, each department will write an annual plan based on the DPL Long Range Plan.

COMMENTS: Has not been done due to lack of time, priority, and funds to implement.

2. Beginning with FY 1990, each department will meet quarterly to review its annual plan and note progress made.

COMMENTS: Not done.

- II. GOAL: To improve library awareness of community needs programs, materials, and services.
 - A. Objective: Using results of the 1987 Community's needs.

Action Steps:

1. Administration and state of the for Public Library tions, program and the formula of the form

COMMENTS:

2. Board and administration will use annual checklists of from the company to have been all to assess the overall of

quality of library service given by Decatur Public Library.

B. Objective: Review library hours of service annually.

Action Steps:

- In FY 1991, Library Board and administration will investigate the need for service hours on Sunday and establish a plan to implement these hours, if warranted.
- In FY 1992, Library Board and administration will establish a trial period to determine the feasibility of Sunday hours.
- 3. At the end of this trial period, in FY 1993--if Sunday hours prove to be feasible--the Library Board, along with administration and staff, will:
 - Determine the continued availability of funds for Sunday hours, and
 - Adjust staffing levels where necessary for effective service on Sundays.

COMMENTS: Not been thoroughly investigated. Perceived barriers include cost/staffing and employee preferences against working Sundays.

C. Objective: Promote cooperation with area libraries by FY 1991.

Action Steps:

1. Beginning in FY 1990, administration and staff will develop an organization known as the Decatur Area Library Consortium--for Decatur area school, public, academic, and institutional library staff members.

COMMENTS: Rolling Prairie Library System holds practings with Decatur area administrative librarians to discuss current relevant topics. No formal interlibrary program exists at this time. Need to develop further and expand this to serve the state of t

Administration and staff will work with the least Area Library Consortium to plan for conserving collection development, by the end of FY 1991.

lecatur Area Library Consortium is currently within the state of the s

- II. Per <u>Avenues to Excellence II</u> we must develop a written cooperative collection development plan for next year for the per capita grant.
 - D. Objective: Continue Library's commitment to ongoing collection development.

Action Steps:

1. The Assistant City Librarian, City Librarian, and Public Service Librarians, as well as designated staff, will continue to select materials based on the community's need for information, education, and recreation.

COMMENTS: Ongoing. Need to develop a written collection maintenance plan for the entire library including all departments.

 Public Service Librarians and designated staff will continue to weed items from collections as needed, to ensure their effectiveness.

COMMENTS: Ongoing, but halted temporarily during retrospective conversion.

- III. GOAL: To improve community awareness of library materials, services, and programs.
 - A. Objective: Increase public awareness of library lateral als, services, and programs to 50% by 1994, beset the 1987 Citizen Survey.

Action Steps:

1. Assistant City Librarian and will continue to issue media release to least four per month.

2. Assistant City Billion and Designate State will continue to possess Billion a series tirrum Intel radio stations at Designation times let number

owever, the library has been included in the Eleck

COMMENTS: See

3. All staff will encourage media to give credit to the library when it serves as a resource for news features.

COMMENTS: Ongoing.

4. Beginning in 1989, Assistant City Librarian and other designated staff will develop a newsletter to replace the current Calendar of Events.

COMMENTS: A newsletter was developed and is published on a bimonthly basis.

5. Beginning in FY 1990, Assistant City Librarian, Staff Artist, and others will develop an "Annual Report to the Community" each year, to publicize library activities.

COMMENTS: Not done. Needs an individual to spearhead.

6. Beginning in FY 1991, Assistant City Librarian will send letters each year to remind area clubs and associations that library staff are available to present programs.

COMMENTS: A number of library staff are included in the City's published speaker's bureau list. It should be included in the annual newsletter.

 Library staff will continue to present programs for groups and organizations throughout the community, at least once per month.

COMMENTS: Done. There is a demand for more programs, however, staff limitations prevent expanding this service.

8. Assistant City Librarian will extend television coverage of library programs and exempts to an average of six times per year by Translation.

COMMENTS: Done. Need another individual to speak this in the absence of the Assistant City Librarian.

9. In FY 1991, administration, working the library Board and the Friends of the Library develop community "focus groups" to determine the needs and interest of the minority community.

To formal focus groups established at this time.

Library has been involved in the Black Community

The past two years.

- 10. In FY 1993, administration and staff will conduct a Citizen Survey.
- B. Objective: Increase public awareness of the following special services and materials from their present levels (according to the 1987 Citizen Survey) to a 50% level by 1994 (contingent upon accomplishing Objective A, Goal I, which deals with adequate personnel hours).
 - 1) Programs for children
 - 2) Programs for adults
 - 3) Books for children under two years of age
 - 4) Service to the homebound
 - 5) Local history collection
 - 6) Interlibrary loan service
 - 7) Government documents
 - 8) Vertical file

Action Steps:

 Adult Services, Reference, and Audiovisual Departments will each sponsor at least one program for adults per year.

COMMENTS: Adult services and Audiovisual departments have met this requirement. Reference Department has sponsored programs pertaining to educating the public on the use of the Business Information Center. Continuing funding will be required to continue these programs.

2. Reference Department will increase the number of hours the Local History Room is open from 14 to least 57 hours per week by FI 1992.

comments: Hours increased to approximately 25 per real achieved by use of volunteers. Through Schilling are history room is being expanded. Need a plan to be usage to 57 hours per week.

3. Extension Department will enter publicize service to the name of the contract of the contra

COMMENTS: Needs to be addressed.

4. Beginning FV 1992 the Personal December will maintain and week the vertical file of lection—also exploring the ways to obtain this service.

COMMENTS: Currently selected to the anit Services
Department. Adult selected to this in
the future and selected to the for teachers.
Have "see" and "selected to the formula of the formul

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4. Beginning FV Date the Before Department will maintain and week the mention of a milesting—also exploring the way to publish the service.

COMMENTS: Currently the sold Services

Department Louis to this in
the future and the sold th

COMMENTS: Done.

3. Beginning in fall of 1990, department managers or designated staff (particularly from Reference, Children's, Young Adult, Adult Services, and Extension Departments) will make presentations at Decatur School District teachers' institutes to inform teachers of the services DPL provides.

COMMENTS: We should consider tying into the school's in-service days to better establish communication. This goal has not been pushed hard.

4. Beginning in FY 1990, administration will send a copy of the DPL Newsletter to each public and parochial Decatur school.

COMMENTS: Done.

 Beginning in FY 1990, Children's, Young Adult, and Extension Department Librarians or designated staff will continue to promote the Summer Reading Program through visits to classrooms, special bookmobile stops, and the help of school librarians.

COMMENTS: Promoted Summer Reading Program to a number of schools through handouts. Increasing promotion activities may cause demand to exceed staff resources. There is a need to expand resources to meet this demand.

6. In FY 1990, administration and staff will form an Education Advisory Council to further coordinate school, college, and library roles in education—as well as to determine the availability of materials and services that students and famility heal. This EAC will be composed of representatives from Decatur Public Library, Decatur School Mistrict 61, Decatur parochial schools, Millian University, and Richland Community College.

COMMENTS: Not done. Recommend a creative active interface with Richland Community College and Millikin University in territors reading lists. Teen Advisory Board and study sessions are a step in the right direction.

To improve accessibility and design of facilities for the polic service.

Improve accessibility to the main library.

Steel

1. Administration will investigate alternatives for increasing the availability of short-term parking near the main library building, in FY 1991.

COMMENTS: Not accomplished.

B. Objective: Make the building's exterior more attractive and inviting by FY 1994.

Action Steps:

 Administration and Board will investigate the purchase of an attractive and highly visible exterior sign, which could contain a message board for listing of library events and programs, by FY 1992.

COMMENTS: Not accomplished as yet.

C. Objective: Renovate the main library's interior in order to make it more attractive and functional, by FY 1994.

Action Steps:

1. By FY 1990, administration and department heads will develop plan to provide more work space around the card catalogs for both patrons and staff.

COMMENTS: Done, but there are still problems. Moved them apart further but need to address the worn spots in the carpet.

2. By FY 1990, using grant funds, administration will purchase a FAX machine for use by library start and patrons.

COMMENTS: Done, however, FAX machine is not available for use due to legislative tax collection/reporting alternative FAX locations are available.

3. In FY 1991, maintenance staff will be carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas that the staff of the carpeting for those areas the staff of the carpeting for the

a replacement fund for the next 1-5 memory.

4. In FY 1991, administration and designated staff will develop plan to increase staff and patron visibility in all public areas

COMMENTS: Some introduction to the part of the been developed.

5. In FY 1991, administration and designated staff will design an improved signage system for the building.

COMMENTS: Addressed by Quality Circle 1 (QC1) which developed recommendations. Recommendations have not been reported as quality circle activities were discontinued due to fiscal constraints. Need to formalize recommendations and present reviews. How do we prompt acquisition of additional library street signs?

6. In FY 1991, using grant funds, administration will purchase a TDD (Telecommunications Decoding Device) for communication with deaf persons in our area.

COMMENTS: Mandated that this be installed by January 1992; procurement activities are being implemented.

 In FY 1992, Board and administration will hire an architect or consultant to design a building plan, looking at the library's needs for future growth and space requirements.

COMMENTS: Have not budgeted for this activity.

- 8. Based on the building plan memtioned in #7 above, goals for possible removation of the main library will be established in 1992, which could include:
 - a. Redesigned layout—particularly public service areas and expanded work areas (circulation area, basement, main floor).
 - b. New furnishings for some areas—including desks with drawers for most staff members, and larger carrels for typewriters and microfilm/fiche readers.
 - c. A new color scheme throughout the building.
 - d. Improved lighting in all areas of the building.
 - e. Acoustics in all areas of the building particularly public areas.
 - f. Shelving areas, particularly periodical storage shelving.

COMMENTS: Seeking funding for this through the replacement fund (see action step #3).

g. The need to lease or purchase additional state as future space needs increase (downton are explore branch library sites).

 Administration will investigate alternatives for increasing the availability of short-term parking near the main library building, in FY 1991.

COMMENTS: Not accomplished.

B. Objective: Make the building's exterior more attractive and inviting by FY 1994.

Action Steps:

 Administration and Board will investigate the purchase of an attractive and highly visible exterior sign, which could contain a message board for listing of library events and programs, by FY 1992.

COMMENTS: Not accomplished as yet.

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COMMENTS: Done, however, FAX machine is not available use due to legislative tax collection/reports alternative FAX locations are available.

3. In FY 1991, maintenance carpeting for those arms.

COMMENTS: Not done due to fiscal comments a replacement fund for the next 1-5

4. In FY 1991, administration and desired staff will develop plan to increase staff and petron visibility in all patrices.

COMMENTS: Some introduction of the last the last the plan has been developed.

D. Objective: Continue to modernize the appearance of the bookmobiles, in order to make them more attractive and functional, by FY 1992.

Action Steps:

1. Administration and Extension Librarian or designated staff will explore the options for repainting or redesigning the bookmobile exteriors, by FY 1991.

COMMENTS: One bookmobile was repainted.

- 2. Administration and Extension Librarian or designated staff will explore the options for redesigning the bookmobile interiors—including new carpeting, curtains, inner ceilings, and lighting, by FY 1992.
- E. Objective: Purchase generator(s) for both bookmobiles by FY 1992, to allow for more flexibility in scheduling and the promotion of library service.

Action Steps:

1. Extension Librarian will investigate cost of generator systems for both bookmobiles, and submit cost information to administration by July 1991.

COMMENTS: Done.

2. Based on cost information and feasibility generator(s) will be considered for purchase in Man 1992, with installation during the same of Installation

COMMENTS: Seeking funding through replacement fund (See Allie C, Action Step #3).

F. Objective: Develop a Disaster Flan for library managements by FY 1992, in compliance with the Illinois Transfer requirements.

Action Steps:

1. Administration will from a Three Flat Communication by FY 1991.

the second solution by the second

COMMENTS: An individual last committee may want to condition of the last condition of th

 Disaster Flam Committee will develop plan by FY 1992, to be presented to the Library Board for aboution. V. GOAL: To increase patron access to the world of information through automation.

A. Objective: Beginning in 1989, determine the need for database search services offered by the library.

Action Steps:

 In 1989, survey potential users to determine if the need exists for database search services.

COMMENTS: Done.

B. Objective: Determine what type of database search services and equipment should be provided, by FY 1991.

Action Steps:

 In 1989, Assistant City Librarian and designated staff will determine what databases should be offered in CD-ROM.

COMMENTS: Done. Several databases have been added.

 In 1989, Assistant City Librarian will recommend for purchase one or more microcomputers to be installed in the Reference Department.

COMMENTS: Done. Purchased four microcomputers.

 By FY 1991, Assistant City Librarian and designated staff will determine whether or not database search services should be offered on-line.

COMMENTS: Done.

4. Administration will determine whether fees should be charged for database search service by FT 1991.

COMMENTS: Done. Fees have not been assessed for these services. Reduction of outside funding for this service will receive a re-examination of the services to be provided and whether fees should be charged. Patrons are assessed \$.05 per sees of perprinted beginning July 1, 1991.

C. Objective: Beginning in 1989, prepare for an on-line catalog.

Action Steps:

1. Administration will form a staff Automation Committee in 1989 to deal with all aspects of library automation.

COMMENTS: Done. Committee still exists with six to seven members.

2. Staff Automation Committee will prepare a report concerning the best, most economical way to convert the present extended catalog records to MARC records, in FY 1991.

COMMENTS: Done. Reported verbally.

3. Based upon the staff Automation Committee's recommendation, convert extended catalog records to MARC format by FY 1993.

COMMENTS: Machine conversion of records will be done by the end of 1992. Conversion of non-hit items could take between two to five years, depending on the number of non-hits and availability of staff and funding.

4. Library staff will input the newly converted records into DPL's bibliographic database by the end of FY 1993.

COMMENTS: To be completed by the end of 1992. Non-hit conversions will be entered as completed by staff.

D. Objective: Plan for the purchase of all necessary equipment and software to initiate on-line catalog by 1994.

Action Steps:

1. In FY 1992, the staff little in the recommend the purchase or lease of an allie disk-pack memory storage unit to enter the restate of an allie of the recommendation of the r

COMMENTS: Done.

2. In FY 1993, the staff automation communication recommend the purchase or Desert in the communication are stated as the conclusion contains.

COMMENTS: Survey and the continue to continue number and locations for the continue to con

COMMENTS: Grant funds have exceeded \$50,000 for 1989/90. In 1991, \$55,000 for local history was received through the Schilling Foundation. Need a person proficient in grant writing to continue in this area of funding.

C. Objective: Receive annual support from the Friends of the Library, on a project basis, beginning in FY 1990.

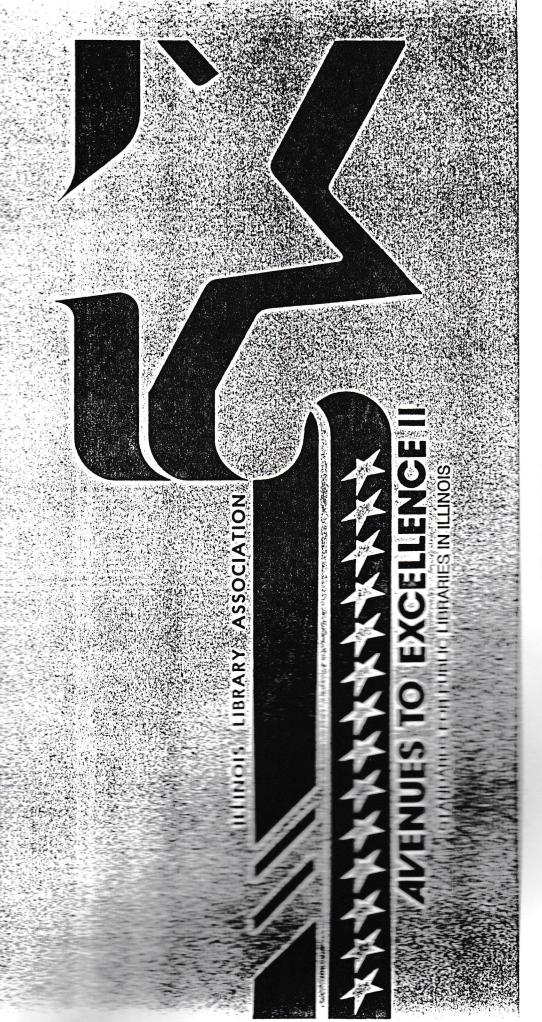
COMMENTS: Done. Foundation and individual departments within the library have received funding.

D. Objective: Raise \$200,000 in donations to the Library Foundation by FY 1994.

Action Steps:

Beginning in FY 1990, Assistant City Librarian and Decatur Area Resources for Economic Development Project Coordinator will continue to seek funding for this Project--through the Library Foundation, grants, and other sources.

COMMENTS: The committee members did not understand this goal.



VIII, MATERIALS

File Tipp and fulfill community needs and interests. Library materials include, but are not limited to: books; IMPRIME, IMPRIMIVE, and make easily and readily available to all people a variety of print and non-print ALTHER AND WIGHER RECORDERS AND PLAYERS, computers; computer software, etc. materials. Materials acquired enough materials periodicals; pamphlets, or seminem particular One of the public library's functions tapes; various forms of microspers

÷.	The public library must have a written policy for the selection of library materials and for general collection development which shall address Rights and other ALA documents including unrestricted access to libraries for minors. (Chapter 81: 4-7.2 and Chapter 81: 1004-11.1)	a written policy forments including u	rrthe selection of library inrestricted access to	materials and for generalibraries for minors. (Cl	al collection developme napter 81: 4–7.2 and Cl	The public library must have a written policy for the selection of library materials and for general collection development which shall address the Library Bill of Rights and other ALA documents including unrestricted access to libraries for minors. (Chapter 81: 4-7.2 and Chapter 81: 1004-11.1)
=	The materials selection policy must be reviewed by the Board biennially. (Chapter 81: 4–7.2 and Chapter 81: 1004–11.1)	icy must be revie	wed by the Board bier	nnially. (Chapter 81: 4	-7.2 and Chapter 81: 1	004-11.1)
-	All materials shall be selected, retained, or weeded by library staff in conformance with the selection policy.	ted, retained, or v	weeded by library staff	in conformance with the	le selection policy.	,
4	Libraries shall have a write	ehall have a willen policy and procedure	cedure for handling rec	for handling requests for reconsideration of materials.	on of materials.	
面手首号	Budget The materials budget shall be allocated ba existing collection (seal, regional and ata development setivities with other libraries	et shall be allocated based on the res 196al, regional and statewide library 1168 With Other libraries.	the results of a commur library collections; cos	nity analysis (Appendix,	A); library circulation start demand. Libraries sh	Hudge: The materials truncal enables of the community analysis (Appendix A); library circulation statistics; strengths and weaknesses of the enable of the cooperative collections; costs of materials; and user demand. Libraries shall participate in cooperative collection development activities with energy in the cooperative collection.
w ≥ £ ± g	Selection When selecting materials, the following criteria shall be kept in professionally recognized sources and guidelines. The public library shall provide resources which enable individual topics. This does not necessarily imply numerical balance	the following criteria shall be acutes and guidelines.	hall be kept in mind: a is. nable individuals to exc siteal balance.	nticipated user needs, imine issues freely. Col	demonstrated needs ar lections shall contain m	Selection When colecting materials the following entains shall be kept in mind: anticipated user needs, demonstrated needs and specific requests, and evaluation by professionally recommended and specific requests, and evaluation by The public library shall contain materials setting forth a variety of views on all topics. This does not necessarily interpretation behavior.
O ပိပိ က	Organization and Control Cataloging and classification of conducted at regular intervals 5. All materials, except these outside the library	materials shall be judged by the libr	By recognized practic arian to be irreplaceab	es, Lending regulations le or needed in the colle	shall facilitate the use c	Indication and Commented the Dynactions, Lending regulations shall facilitate the use of library materials. An inventory shall be ucted at regular intervals. All materials, exceptings produced by the phase with the collection for basic informational services, shall be available for use outside the library.
		I				

ormats

the public library's collection shall include a variety of forms. Technology constantly makes available new forms chosen for library use. Whatever choice of minate, materials shall be provided in sufficient quantities and in areas of patron interest. Any collection of whatever type of material shall be dynamic, vital, and eminimally changing to meet the needs of the community. Items no longer useful shall be withdrawn from the collection and discarded. In a nection of periodicals, like other library materials, shall be based on community interests and needs. Titles included in the periodical indexes In the Illumy shall be given careful consideration.

In the second throughout the span of back files for periodicals shall be based on a periodical usage study, and on cooperative collection development agreements. High consider in this decision the current copyright restrictions, which limit the number of times articles published within the last five years may be A PRINCE OF THE ROOM WHAT BY CONDUCTED EVERY THREE YEARS TO DETERMINE APPROPRIATENESS OF THE COLLECTION TO USER NEEDS, and The extent to which back

The manner of the control of the con mental HIVELLO all the titles published in the United States, and to available foreign titles. This is true for all types of media. The Hermine 1987, shall be used to determine (1) whether user find the management when the tipe the library, and (2) if not immediately available, how long the wait before delivery.

As morning if the property of the property of the quantity of materials owned by a public library. However, for those libraries planning a now building building be a second of the highest on collection size. These input standards were included in the first edition of "Avenues to Excellence. Use of Application (1) is in infinite

Collection Development Culput Measures

7. The tille fill rate in that measure and the performed every five years.

In the mindle output measure shall be performed every five years. Together with the title fitting in a later to the later t æ

70% Minimum

œ.	The browsing fill rate	output measure	The browsing fill rate output measure shall be performed every five years together with the above fill rates.	five years together with tl	ne above fill rates.	
	85% Minimum	Percentile c	Percentile comparisons (Optional):	50th . 75th	-90th	
=	THE COOUMEN CEIVE	ry output measi	The document delivery output measure shall be performed every three years.	y three years.		
	a. 7 day 38% Minimum	mumlul	Percentile comparisons (Optional):	ptional):50th	75th90th	
-	b. 80 day 76% h	78% Minimum	Percentile comparisons (Optional):	ptional):50th	75th 90th	
Ē	Mollowing Bulput mean	Wes are also in	the ALA/PLA manual. The lib	ırary's roles will determine	e whether these are importa	The following properties are also in the ALA/PLA manual. The library's roles will determine whether these are important evaluation measures for that library
=	Turnover Rate; Libraries shall measure annually n material would have elroulated during the year if		are armually how active speci ng the year if circulation had	ow active specific units of their collection are. Tumover rate exportation had been spread evenly throughout the collection.	nare. Tumoverrate expressoughout the collection.	Turnover hate. Literates et all measure armually how active specific units of their collection are. Turnover rate expresses how many times each unit of librar maneral events are collection.
	1.9 Minimum		Percentile compartaons (Optional):	50th 75th	-90th	
7	Orculation Per Capital Libraries shall armually			umber of items that circu	determine the number of items that circulate for every person in the library's service area.	e library's service area.
	6 Minimum	Persentile	Perservite compartsons (Optional):	50th 75th	90th	
13		The Per Carri	al. Al least every three years	s libraries should determ	ine the number of items us	In-Library Materials Use the Ostille. At least every lives years libraries should determine the number of items used in the library by patrons and staff
¥.	2 Minimum	Percentile	Percentile comparisons (Optional)	50th 75th	90th	
	,					

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Working with the Americans with Disabilities Act

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N JULY 26, 1990, President Bush signed the most sweeping civil rights legislation enacted in over two decades, the Americans with Disabilities Act (ADA). Most of America's libraries will soon be in violation of this act, which requires that libraries cease discrimination in services, programs, and employment by January 26, 1992. As this date approaches, librarians have begun asking more questions about the act and its implications. Below are typical questions I have received from librarians in the last few months: 22 fair with

More questions will be discussed in a future issue of LJ. To submit yours, write to: 10

Answers on the ADA Library Journal 249 W.: 17th Street New York, NY 10011 OR FAX

212-463-6734. and more things of the second

1. How does the ADA define "disability". For purposes of understanding the ADA, a disability is any physical or mental impairment that substantially limits a major life activity, such walking, seeing, hearing hearing learning, working, string or caring for oneself.

Michael Gunde is Acase Director, Bureau of Lineau the Blind and Physically Hamile Daytona Beach, Firming the Libraries Servine Servine Section of the American Association Telling is income and the

2. Which ADA requirements will affect my library?

Libraries that are subdivisions of state or local governments may not discriminate against applicants or employees with disabilities after January 26, 1992. Private entity libraries must comply with the requirements by July 26, 1992 if they employ 25 or more workers; those with 15-24 employees must comply by July 26,

1994. The ADA also requires that both public entity libraries (Title II) and private entity libraries that are public accommodations (Title III) cease discrimination in services and programs no later than January 26, 1992. Additionally, the employment provisions of Title I require that special and corporate libraries that exist solely for the benefit of employees make their services accessing in workers with disabilities. If the cial library is part of a public emitted this must be done by January In. 1992; if the composite or special library is part of a private entire. Then the library must be usualt by workes with disabilities an later from July 26. 1992 of the private entity No. 1984 If the private college con-The Part of the Pa tion to Titles L. H. H. and the The were publisted in Value 56 of the Federal

4. Where can I find a checklist of ADA requirements that will tell us exactly what we need to do in our library?

Nowhere. Essentially, library services must be provided in a manner that allows each eligible user with a disability to equally benefit from the local library. Because the needs of each individual with a disability differ and the range of disabilities is imfinite, it is not possible to categorically state which specific actions a library will need to take. This is why the ADA's regulations are guidelines for making ADA decisions and not an exhaustive catalog of all possible required accommodations or modifi-

EXEL A DECISION STORM FAIR TON niance must be made on a case-ba-fic closeds made in the s

Brees will publish The Americans with Dissibilities Act (ADA) and Li-Insuries. Edited by Nancy C. Pack, the book will provide librarians with in-death information about their responsibilities under the act. It is also important for librarians to become fawith the law itself, which is Public Law 101-336, United States Code, Vol. 42, 12101-12213.

Haginer, July 26, 1991, p. 35408-

5. Does my library need to provide sign language interpreters for every program? Yes. The regulations require that libraries and other entities "furnish appropriate auxiliary aids and services where necessary to afford an individual with a disability an equal opportunity to participate in and enjoy the benefits of a service, program, or activity" (Federal Register, Vol. 56, p. 35721) and includes "qualified interpreters" in the long list of required auxiliary aids and services (Federal Register, Vol. 56, p. 35717). So, if there are people in your library's service area who use sign language to communicate and wish to attend your programs, you must provide interpreter services. Of course, your library would not need to do this if it would fundamentally alter the nature of your service (unlikely) or if it would result in an undue burden (i.e., significant difficulty or expense). If the library believes that providing this, or any other required auxiliary aid or service, would constitute an undue burden, the decision must be made by the head of the library, after considering the total resources available to the library and its parent agency. The decision must be put in writing and must be accompanied by an explanation of how the conclusion to not provide the needed aid or service was reached.

This service does not have to be prohibitively expensive. Some libraries contract with a qualified interpreter or a Deaf Service Center. Patrons are instructed to contact the interpreter or agency directly to declare their intent to attend a certain The interpreter then armanges to meet the patrons at the library, performs the required serwices, and bills the library for the time worked. This system is less expensive than hiring full-time interpresers. For a library serving a community of, say, 25,000 people, this service would usually cost less than \$1000 per year.

 Do public libraries need to stock Braille books and periodicals, or can we simply refer Braille readers to other liberaries." What about private libraries?

Braille reading materials are in the list of auxiliary and and vices and therefore in appropriate quantities in Thomas that are public entities. To make the second of the second Braille readers to autilier memoraline. Every public entity library, regard-

the benefit of local library services, which they pay taxes to support, and would violate the ADA's antisegregation requirements. Of course, if no one in the library's service area needs or requests Braille reading materials, the library need not stock these materials.

Libraries funded by private entities are not required to collect Braille books and periodicals, audiobooks, or closed-captioned videocassettes, which are termed "accessible or special goods" (Federal Register, Vol. 56, p. 35598). However, these libraries must interlibrary loan these materials upon request if the library customarily provides interlibrary loan service for users who do not have a disability. In addition, both publicly funded and private libraries that are public accommodations must provide services and equipment necessary for readers with disabilities to benefit from the library's reference materials, which usually are not available in accessible formats from any source. This can be done through making staff available to read material to patrons, the acquisition of reading machines and text-magnification systems, or through other means depending on the needs of the patron.

7. Does my library need to designate a staff member to coordinate ADA compliance activities?

If your library is a subdivision of state or local government and employs 50 or more workers, at least one staff member must be appointed as the ADA coordinator (Federal Register, Vol. 56, p. 3571B. The ADA coordinator will plan commisance activities; arrange for a required review of current programs, services, and facilities in estimate and plaint alleging non-unit ensure the involvement of eliminate readers with disabilities in the content process. The designation of an ATM CONTRACT WITH THE PARTY OF THE tie with the billion and the same of the s a survivolence of the same in the The State of the S distant has done as would be live

St. What is involved in the public cally all materials would deep them ment less of staff size, must complete a review of each facility's architectural accessibility no later than July 26, 1992 and must evaluate each program and service for ADA compliance by January 26, 1993. The reports of these reviews must be made available for public inspection, must detail any problems identified, must outline a plan for corrective action, and must list the names of individuals consulted. The reports must also, of course, be available in formats usable by patrons with disabilities.

Consumer input must be sought during the self-evaluation process. This may be done through open hearings, accessible surveys of current and potential users, and/or the establishment of an advisory committee composed of individuals with disabilities. A combination of these and other activities probably would be most effective.

Because the ADA requires the library to meet the service needs of every eligible individual with a disability, and since disabilities have an infinite range of variety and degree, libraries are strongly encouraged to convene at least one open, well-publicized consumer forum. Surveys in accessible formats that also allow for telephone responses will help to ensure input from those unable to attend the forum. A consumer advisory committee can be helpful in planning the forum, designing the survey. and analyzing the information received. It can also assist in ensuring that recief changes are actually made and that immoved process and services do not large into inse-

THE RESERVE OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TW that expects pro-THE RELEASE DESIGNATION OF THE PARTY OF THE Ultimately, dealing with litigation will be more costly and time-consuming than going through the rewiew process. Litigation could also he wery bad for public relations. If that is not enough, you could lose federal and state aid until you are able to show that you have complied with the act.