- Call to Order Dick Lockmiller, President
  - A. Meeting of August 20, 1992
- III. Communication from the Public
- IV. City Librarian's Report
- V. Reports of Committees
  - A. Personnel, Policy, and Public Relations Committee
    - 1. Meeting of September 8, 1992
  - B. Finance & Properties Committee
    - 1. Approval of Bills for August 1992
  - C. Rolling Prairie
    - 1. Report on RPLS September Board Meeting
  - D. Foundation
    - Meeting of September 10, 1992
  - E. Friends of the Library
    - Meeting of September 10, 1992
- VI. Avenues to Excellence II
  - A. Chapter V, Users and Usage
- VII. Old Business
  - A. Long Range Plan 1991 Review, Goal IV
- Appendix to the second second
  - Appointment of Foundation Board of Directors
  - B. The Berlinson

## DECATUR PUBLIC LIBRARY BOARD OF TRUSTEES August 20, 1992

### I. CALL TO ORDER

The meeting was called to order at 4:30 p.m. by Richard Lockmiller, President. Members present: Mr. Lockmiller, Daniel Gaumer, Janice Lambert, Edmund McClure, Barbara Ohlsen, Stanley Sitton, Robert Smith, and John Stengel. Absent: Patricia Williams. Staff present: John Moorman, Linda Humphreys, and Margaret Sommerfeldt. Others present: Owen Balding.

Mr. Lockmiller introduced and welcomed new trustees Janice Lambert and Edmund McClure. Mr. Sitton administered the oath of office to Ms. Lambert and Mr. McClure.

### II. APPROVAL OF MINUTES

The minutes of the meeting of July 16 were approved as mailed.

### III. COMMUNICATIONS FROM THE PUBLIC

Owen Balding addressed the Board on a variety of his concerns.

### IV. CITY LIBRARIAN'S REPORT

The City Librarian's report was previously mailed.

The lower number of volumes received as compared to last year was discussed at length. Mr. Moorman noted that the higher cost of materials will lower the number of volumes that can be purchased. The Reference Department is behind in its spending because of the time Mr. Merrick spent with administrative responsibilities.

Reporting on labor negotiations, Mr. Moorman said that he is not optimistic for a settlement in the very near future.

A ten-year circulation statistical report was distributed. The large overall increase for the library was discussed, as well as the decrease in the Extension Department. Mr. Moorman said that the bookmobile stops are being evaluated. He is also looking into replacing one of the bookmobiles with a smaller unit for added flexibility.

Mr. Moorman reported that he has contacted city officials about the library printing some of the city forms. The city has no printer; their forms are either photocopied or sent out to a local printer. Mr. Moorman noted that he hopes to use this to offset some of the fee the library pays for city services (personnel, accounting, and data services).

The Friends of the Library will be sponsoring a contest to design a new logo for the bookmobile.

Mr. Moorman recommended participation in the Night Owl Reference Service. Between 9:00 p.m. and midnight on Monday through Friday and between 5:00 p.m. and midnight on Saturday and Sunday, patrons could call the library for reference service. The calls would transfer to Arlington Heights Public Library where they would be answered. The cost of the service is \$3,800 per year and would be paid out of the reference materials budget. A monthly log will be received noting the number of calls from all participating libraries and sample questions. Mr. Smith made a motion to subscribe to Night Owl Reference Service for 9 months for \$2,850.00. The motion was seconded by Mrs. Ohlsen and unanimously carried on roll call vote.

Mr. Moorman reported that he had attended a recent City Council meeting. He is trying to schedule a study session in the fall with the Library Trustees.

### V. REPORTS OF COMMITTEES

Personnel, Policy, and Public Relations Committee: The Committee did not meet.

Finance and Properties Committee: Mr. Gaumer made a motion to approve the July bills as submitted. The motion was seconded by Mr. Sitton and unanimously carried on roll call vote.

Rolling Prairie: The minutes of the July meeting were previously mailed. Mr. Moorman attended the August meeting. He reported that the system is still in shock from the 34% budget cut by the state.

Foundation: The minutes of the meeting of August 14 were distributed. The local history room grand opening has been scheduled for Tuesday, January 12, 1993.

Friends of the Library: The Friends did not meet this month.

### WI. AVENUES TO EXCELLENCE II

Chapter IV, Library Image, was reviewed. Immediately after the mext Board meeting, Mr. Moorman will conduct a walk-through tour for all trustees.

### WII. OLD BUSINESS

Mr. Moorman encouraged trustees to attend the ILA workshop on Saturday, September 26 at the Holiday Inn in Decatur. Workshop attendees are inwited to attend a tour of the Decatur Public Library from 5:30 until 6:30 p.m. that day.

### VIII. NEW BUSINESS

Request to Upgrade CLSI Software: A proposal to upgrade the library's CLSI software to CL-CAT for \$14,450 was presented. Mr. Smith made a motion to purchase the software. The motion was seconded by Mr. Gaumer and unanimously carried on roll call vote. Mr. Moorman noted that this software is necessary for an on-line catalog. Hopefully, the Library will be on-line next spring.

Request for Information for Janitor Services: Mr. Moorman explained that the reason for asking for information on contractual janitorial services now is that one custodian position is currently vacant and he would like to see if the building can be cleaned in a more economical manner. Mr. Stengel made a motion to approve moving forward with the Request for Information. The motion was seconded by Mr. Smith and unanimously carried.

Appointment of Committees: Mr. Lockmiller made committee appointments for 1992/93. Mr. Sitton will chair the Finance and Properties Committee. Other members are Mr. McClure, Mrs. Ohlsen, Mr. Smith, and Mr. Stengel. Ms. Williams will chair the Personnel, Policy, and Public Relations Committee. Other members are Mr. Gaumer, Mrs. Lambert, Mrs. Ohlsen, and Mr. Sitton. Mr. Lockmiller will serve as ex-officio member of both committees. Mrs. Ohlsen will again represent the trustees on the Board of the Friends of the Library.

### IX. ADJOURNMENT

Mr. Lockmiller adjourned the meeting at 6:20 p.m.

Respectfully submitted,

Patricia Williams, Secretary

Decatur Public Library Board of Trustees

### City Librarian's Report

### For the September 17, 1992 Meeting

### of the

### Decatur Public Library Board of Trustees

This past month has been interesting and enlightening. My meetings have included a meeting with a group of youths to discuss why they were asked to leave the library, with staff and the Solid Waste Management Department of Macon County to discuss a possible Environmental Area in the Library, oriented two new board members to the library, examined old books at the Oglesby Mansion, and attended a meeting where over 75 librarians and trustees discussed system funding cuts with area legislators. Each day brings its rewards and challenges.

Use statistics again are mixed. Total materials circulation is down over August of 1991 by 2.09%, patron daily count is down by 1,055 individuals, and informational requests down by 0.7%. Children's circulation is up by 2.46% and paperback circulation increased by 19.6%. However, when you consider that we were open 26 days this August and 27 days in August of 1991, there is little overall change from a year ago. What it does mean is that the library continues to be a well used, busy, facility.

As of September 8, 1992, 34.61% of the fiscal year had been completed and 31.4% of the budget had been either expended or encumbered.

The library had 69 volunteers who worked a total of 191 hours. There were no staff changes for the month of August. Vancelia Robinson resigned her position as Catalog Clerk I in early September. This position will be kept open pending library staff reorganization and the completion of the on-line catalog project.

Library programs were led by the performances of David Williams on August 22nd, where 122 children and adults attended the morning program and 40 people came for the afternoon program sponsored by the Herald and Review. Ronald McDonald came on August 18th and had 90 enthusiastic children for two performances. Overall 758 individuals attended Children's Department programming im August. On September 2nd, Robert Grundy, a faculty member at Richland Community College and a member of the Friends of the Library Board, did an excellent "Book-Between-Bites" program reviewing "Everyday Use" by Alice Walker.

During August I have been discussing state of department reports with department heads. I should finish these discussions by the middle of September. It is my intention, in addition to meeting on a regular basis with department heads, to have full library staff meetings at least every two months. I hope to

schedule the first of these meetings in October. A meeting was held on August 27th with individuals interested in responding to our Janitorial Services RFI. There was good attendance and I will report at the board meeting on the results of the RFI process. I have received an initial report on the inventory of library paintings and intend to discuss this with the Finance and Properties Committee in October. Work continues on the BIC computer operation and it is hoped that the DPL Foundation will formally approve the purchase of two replacement computers for the center on September 10th.

Highlights from library departments during the month of August include the establishment by the Extension Department of an on-site collection at Macon Resources, and an "in service" training session on "whole language and the library" given by Katie Gross to 150 second through fourth grade teachers at Stephen Decatur High School on August 27th. Two young adult materials bibliographies were compiled by Cathy Ritchie, weeding of excess duplicate copies was begun by Adult Services, and preparation was underway for reference training sessions for Adult Services staff to be given by Jo McLain, RPLS Reference Librarian. After a manual, and computer, purge of the library's patron file, there remain 52,516 patrons in the library's data base. These individuals have used the library within the last two years. Our on-going retroconversion project added 1,611 titles to the MARC database.

Labor negotiating sessions were held on August 25th and September 9th and another session is scheduled for September 15th.

As this period comes to a close, thoughts are directed towards planning for the future. The levy request for the 1993-1994 fiscal year is due to the city in early November and much discussion and planning remains to be done before its submission. There is library reorganization, on-line public access catalog implementation, and other projects which need further planning before final implementation can be accomplished. As a part of the com-line public access catalog project, the Budget and Technology Division of the City of Decatur began a data gathering project of current card catalog usage. Between now and the end of November the department will take a 100 hour sample survey of card catalog usage and apply queuing theory to the results to come up with recommended terminal levels for the on-line catalog.

### DECATUR PUBLIC LIBRARY Circulation Statistics August 1992

	Adult Mate Month 1	rials 2 MONTH	Youth Mater Month 12	ials MONTH	Juvenile Month	Materials 12 MONTH		TOTAL MONTH	TOTAL 12 MONTH
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Total Print	52806	53447	-1.20		698038	679010	2.80		
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Total Central Mon-skirt	11831	11593	-4,90		13531	8 141547	-3,53		
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Total Wom-priet Wateria									
			-14.35						
Total Circulations	54242	6550	-7.13		5:113	i 81111	1.77		

### STATISTICAL REPORT August 1992

Volumes purchased this 12 months to date: 14,076 Volumes purchased last 12 months to date: 15,919

### TECHNICAL SERVICES

New book volumes added	1,055
New book titles added	453
AV titles added	77
Books withdrawn	701
Books mended	1,147
Gift books	509

### FINANCIAL REPORT

	Budgeted	YTD Expended 1992/93	YTD Expended 1991/92	Unexpended
Personal Services	1,582,370	512,922	553,944	1,069,448
Operating	446,998	106,095	113,701	340,903
Capital & books	282,537	61,900	88,154	220,637

### STAFF STRENGTH

	Previous month	Terminations	New staff	Present Strength
Professional	9	0	0	9
Library Assistants	7 + 6	0	0	7 + 6
Clerical	18 + 9	0	0	18 + 9
Pages	4 + 6	0	0	4 + 6
Maintenance	2 + 1	0	0	2 + 1

CIRCUIT VACANCIES: 1/2 time T.S. Clerk I; Audiovisual Librarian; Building Custodian

COMPUTER DOWN-TIME FOR MONTH: 0

PATRONS REGISTERED: 222 adult + 15 youth + 35 juvenile = 272 total

PARTHUM CONTACTS: this 12 months to date: 47,172 last 12 months to date: 46,243

Williams: 69 volunteers worked 191 hours

### Personnel, Policy, and Public Relations Committee September 8, 1992

Patricia Williams, Chairman, called the meeting to order at 5:00 p.m. in the Library Board Room. Members present: Ms. Williams, Dan Gaumer, Janice Lambert, Barb Ohlsen, Stan Sitton, and Dick Lockmiller. Staff present: John Moorman and Linda Humphreys. Others present: Chuck Phillips.

ILA Trustees Workshop on September 26, 1992: Mr. Moorman asked for volunteers to assist with hosting the tour at the library. Light refreshments, provided by the Friends, will be served in the Board Room.

Proposed Policy for Filling Staff Vacancies: The latest proposal, amended by Ed Booth, was discussed at length. Mr. Phillips said that it will be very difficult to jump classifications if the requirements for the job are different. Any proposal approved by the Board would also have to be approved by the Civil Service Commission and taken to the union. Mr. Moorman will discuss this matter further with Mr. Phillips and it will be taken to the next Board meeting.

Collective Bargaining Update: Mrs. Ohlsen made a motion to adjourn to closed executive session to discuss labor negotiations. The motion was seconded by Mr. Lockmiller and unanimously carried on roll call vote. The Committee went into closed session at 5:45 p.m. The meeting was re-convened at 6:10 p.m.

<u>Reorganization</u>: Mr. Moorman said that he intends to put together a plan in the fall. After discussion with staff, a plan will be presented to the Committee for consideration.

Sunday Hours: After much discussion, the Committee asked Mr. Moorman to draft a plan for the October meeting for Sunday hours for the school year. Previous estimated costs need to be updated. The Committee asked for two proposals--full service and partial service.

Goals for City Librarian: All Committee members should bring to the mext meeting a list of possible goals for the City Librarian for the mext year. Mr. Moorman will also bring a list of goals he would like to accomplish.

There was no further business. The meeting was adjourned at 6:55

Respectfully submitted,

John A. Moormak City Librarian

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### Foundation Board of Directors September 11, 1992

The Library Foundation Board of Directors met Thursday, September 11 at 4:45 p.m. in the City Librarian's office. Members present: Dick Lockmiller, Bob Smith, Mark Sorensen, and Martin Seidman. Others present: John Moorman and Linda Humphreys.

The minutes of the previous meeting were for informational purposes only since there was not a quorum.

Treasurer's report: Mr. Smith reported a checking account balance of \$4,007 and a savings account balance of \$6,379. There are two Certificates of Deposit with a combined value of \$19,321 that expire in December and February. It was agreed to roll the Certificate for \$14,000 over in December when it expires and put the interest accrued in the savings account.

City Librarian's Report: Mr. Moorman reported that he plans to develop a Long Range Plan to look at major building renovations for the next four to five years. He would like to hire a consultant and an architect for a total plan. He also plans to look into networking the computers in the Catalog Department.

Open house: The grand opening of the Local History Room will be Tuesday, January 12, 1993. A brunch will be held from 7:30 until 9:00 a.m. for about 20-40 local attorneys and trust department people. A reception for the general public will be held the same day from 4:30 until 6:00 p.m. The invitations will go out the first week of December. Croissants, sweet rolls, fruit, juice and coffee were suggested for the brunch. Refreshments for the general public will probably be cookies and punch. The civic center will be contacted about providing the food.

Expenditure of funds: The Foundation has previously informally committed \$7,500 to the Business Information Center. Mr. Sorensen made a motion to commit \$7,500 to the BIC to include the purchase of two new computers for replacing the Epsons and reprinting the promotional flyer. The motion was seconded by Mr. Smith and unanimously carried.

Wish List: Mr. Moorman is collecting information from the staff to update the wish list.

Annual Report: Ben Bishop, the new intern from Millikin University, began work yesterday and has already started on finalizing the annual report.

Appointment of Directors: Mr. Smith made a motion to re-appoint Mr. Lockmiller and Mr. Seidman to a second term on the Foundation Board. The motion was seconded by Mr. Sorensen and unanimously approved.

Election of Officers: Mr. Sorensen proposed the following slate of officers: Mr. Lockmiller, President; Mrs. Alpi, Vice-President; and Mr. Smith, Treasurer. The motion was seconded by Mr. Seidman and unanimously approved.

The next meeting was scheduled for Monday, October 12 at 4:30 p.m.

There was no further business. The meeting was adjourned at 5:25 p.m.

Respectfully submitted,

N. Richard Lockmiller

# V. USERS AND USAGE

when developing the library's mission statement. Although all residents within the library's boundaries are eligible for service, a library may decide to concentrate Each library should address the question of whom it serves. This can be done by making use of the ALA publication Planning and Role Setting for Public Libraries on particular groups of the public for the duration of a planning cycle. This is a local decision and must be made on the basis of available resources, community analysis, and role setting.

(Expiration dates--month and In order to make such decisions, information on current use and users needs to be collected and analyzed. Most of the following standards relate to this data collection.

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late of registered bor	assary for inter-system b	
1, The expiration of	yearare ned	

	(Gheek appropriate option.) In accordance with Illinois 1004=11(12).)	on.) ols Revised Statuter	s, the library board hat	heek appropriate option.) accordance with illinois Revised Statutes, the library board has chosen not to offer non-resident fee cards. )04=11(12).)		(Chapter 81: 4-7(12) or Chapter 81:
0	The library board has chosen to extend the privilege and use of the library to non-resider #600 and th	chosen to extend the Revised Statutes (C	s privilege and use of thapter 81: 4-7(12) or C	the library to non-resic chapter 81: 1004-11(12	lent non-library taxpayer ).)	The library board has chosen to extend the privilege and use of the library to non-resident non-library taxpayers, and is charging an annual fee in apportance with lithous Revised Statutes (Chapter 81: 4-7(12) or Chapter 81: 1004-11(12).)
0	Non-resident library property taxpayers, if any, must be issued library cards in accordance with Illinois Statute. 1004-11(12).)	operty taxpayers, if	any, must be issued lik	orary cards in accordan		(Chapter 81: 4-7(12) or Chapter 81:
S	Users & Usage: Output Measures	l Measures				
4	Library Visits Per Capita Every three years Libraries shall determine the numb in the ALA/FLA Quiput Measures for Public Libraries all libraries shall do this at loast every 3 years.	a heashall determine th Aeasures for Public Li a at loast every 3 yes	ie number of people who <u>braries</u> should be follow ars.	o come into the library far red when calculating this	cility during a specified pe s measure.) While some lii	Library Visits Per Capita  Every lines years I branes shull determine the number of people who come into the library facility during a specified period of time. (The procedures outlined in the ALA/PLA QUIDUI Measures for Public Libraries should be followed when calculating this measure.) While some libraries may wish to do this every year, all libraries shall do this at loast every 3 years.
	Minimum 4.5.	Percentile comparisons (Optional):	isons (Optional):	50th 75th	th06	
νó	Registration as a Percentage of the Population Once a year libraries shall determine the number Output Measures for Public <u>Libraries</u> should be	entage of the Popula hall determine the nur ublic <u>Libraries</u> shoul	Registration as a Percentage of the Population Once a year libraries shall determine the number of registered borrowers compared to the to Output Measures for Public <u>Libraries</u> should be followed when calculating this measure.)	wers compared to the to culating this measure.)	tal population served. (Th	Registration as a Percentage of the Population Once a year libraries shall determine the number of registered borrowers compared to the total population served. (The procedures outlined in the ALA/PLA Output Measures for Public Libraries should be followed when calculating this measure.)
	Minimum 35 %.	Percentile comparisons	isons (Optional):	50th 75th	-Both	

Users as a Percentage of the Population  Every ten years libraries shall determine the percentage of the population that has used the library during the last year by means of a citizen survey. (Section III) = Administration.) Bome libraries may wish to do a citizen survey in preparation for a major decision — construction, expansion, rate increase referendum. If, however, the timing of this survey is not prescribed by a local library issue, choosing to complete it six or seven years after a federal census may not only appearance. The timing of this survey is not prescribed by a local library, but it may also serve to update some of the census demographic information.	Parions by Age Groups or Other Specific Characteristics as a Percentage of the Population  During the year of the citizen survey libraries shall determine the percentage of the population that has used the library by age, sex, occupation, and other mountingful groupings. (Section III – Administration.) These percentages can then be compared to the census statistics in order to determine if any group in the community is underserved.	Bpecific Populations  The development of library service is entirely dependent on the make-up of each community, the priorities of the library roles, and other community agencies.  (Libraries are urged to apply the Planning and Role Setting for Public Libraries in this section.) For most libraries it is no longer possible to be all things to all people. For the duration of each library's planning cycle, heavy emphasis may be placed on certain specific target groups, and less emphasis on others. Except for the basic standards designated below, libraries will be responsible for determining their own measures of performance. When current standards other than for the paying specific populations, they should be studied and implemented in accordance with the library's long-range plan.	Specific target groups with special needs include but are not limited to the educationally, culturally, and socioeconomically disadvantaged; the elderly; individuals who are illiterate; ethnic minorities; persons with limited English-speaking ability; persons with physical, cognitive, and emotional disabilities; and residents of state, county, and locally funded institutions.	At least every five years libraries shall identify specific target groups within their population.	At least every five years libraries shall identify the percent of usage by these specific target groups.	The Board shall determine to what extent the library can meet the needs of the special populations identified and address these needs when setting its roles and formulating its long-range plan.
Users as a Percentage of the Population Every ten years libraries shall determine the Minimistration.) Some libraries may wit, however, the timing of this survey is not accompilish the receipt of the citizens' present th	Patrens by Age Groups or Other During the year of the citizen su meaningful groupings. (Section the community is underserved.	Specific Populations The development of library service (Libraries are urged to apply the Pt people, For the duration of each libror the basic standards designated these are available for serving spe	secific target groups with special Jividuals who are illiterate; ethnic sidents of state, county, and loc-	At least every five years librar	At least every five years librar	The Board shall determine to what formulating its long-range plan.
		# 트리움호텔	Ø ≦ E	<b>6</b>	.6	F ₽

10 EVBN IBPATIAR AND FUSIOR Shall work toward accomplishing the standards established by the Illinois Library Association for public library service to youth.
• Each library shall designate one staff member to be responsible for library service to individuals with disabilities. This staff member will attend meetings and well-shall be staff and the Board. This person will also monitor the library's efforts to individuals with disabilities into the total library program.
When choosing library roles for serving specific populations the staff and Board should answer the following questions:
is library service provided to people in institutions located in the public library's service area?
Have you surveyed the community to see what other agencies are serving the institutionalized, the individuals with physical and cognitive disabilities, the elderly, the individuals who are Illiterate and those who do not speak English?
Does your collection development policy take into account the varied materials that may be needed by these specific groups?
In the library's community resource file periodically updated to provide current referral information?
Programs
There are a mumber of reasons why public libraries offer programs. Some of these are:
To altract new audiences to the library,  To encourage patrons to use related materials,  To inform people about a variety of subjects in a format other than the printed word,  To entertain.
12 If offered, library programs shall be incorporated in the library roles and supported in the budget.
Programs Output Measure  13 Program attendance per capita (to be done annually).

= 1	Library Hours	ibrary Hours Jaar oriented hours, both in fraquency and scheduling.	cheduling, are a key elen	nent in guaranteeing pu	iblic library accessibility.	are a key element in guaranteeing public library accessibility. Changes in library hours should not be
	nade frequently					
-	Regularly schedule available time, not	Regularly scheduled library hours shall b available lime, not staff convenience.	oe fixed, posted and inclu	de moming, afternoon,	evening, and weekend h	Regularly scheduled library hours shall be fixed, posted and include moming, afternoon, evening, and weekend hours based on users and potential users' available time, not staff convenience.
	During open hours all library so same as the adult department	all library services sh department.	all be offered to all Individ	duals. Hours of the chil	dren's, young adult, and	During open hours all library services shall be offered to all individuals. Hours of the children's, young adult, and other special departments should be the
-	Minimum days an	Minimum days and hours of service shall be as follows:	all be as follows:			
		Pog	Population		Not less than	
		Un. 5,0 10, 25, 25, 0v	Under 5,000 5,000–10,000 10,001–25,000 25,001–50,000 50,001–75,000 Over 75,000		5 days/25 hrs. 5 days/48 hrs. 6 days/56 hrs. 6 days/67 hrs. 7 days/71 hrs. 7 days/72 hrs.	

# USER AND USAGE BIBLIOGRAPHY

Foundations of Quality; Guidelines for Public Library Service to Children. Chicago, IL: ILA, 1981. (New edition in progress.)

Libraries Berying Youth; Directions for Service in the 1990's. New York, NY: Youth Services Section, New York Library Association, 1987.

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Boylood Standards and Guidelines of Service for the Library of Congress Network of Libraries for the Blind and Physically Handicapped. Chicago, IL: ASCLA, American Library Association, 1984.

# FOR FURTHER READING

Brederick, Derethy M., Library Work With Children. New York, NY: H. W. Wilson, 1977. (New edition in progress.)

Gasey, Genevieve M. Library Services for the Aging. Hamden, CONN: Library Professional Publications, 1984.

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Lugaa, Linda and Marilyn H. Karrenbrock. The Disabled Child in the Library. Littleton, CO: Libraries Unlimited, Inc., 1983.

Meeting the Challenge: Library Service to Young Adults. Ottawa, ONT: Canadian Library Association, 1985.

New Directions for Young Adult Services. New York, NY: R. R. Bowker, 1983.

Rebelham, John B. Library Programs: How to Select, Plan, and Produce Them. 2nd ed. Metuchen, NJ: Scarecrow Press, 1981.

Turbek, Betty J. Berying the Older Adult: A Guide to Library Programs and Information Sources. New York, NY: Bowker, 1982.

Goal IV. To improve accessibility and design of facilities for optimal public service.

A. Objective: Improve accessibility to the main library.

### Action Steps:

1. Administration will investigate alternatives for increasing the availability of short-term parking near the main library building, in FY 1991.

COMMENTS: Not accomplished.

B. Objective: Make the building's exterior more attractive and inviting by FY 1994.

### Action Steps:

 Administration and Board will investigate the purchase of an attractive and highly visible exterior sign, which could contain a message board for listing of library events and programs, by FY 1992.

COMMENTS: Not accomplished as yet.

C. Objective: Renovate the main library's interior in order to make it more attractive and functional, by FY 1994.

### Action Steps:

1. By FY 1990, administration and department heads will develop plan to provide more work space around the card catalogs for both patrons and staff.

further but need to address the worn spots in the carpet.

 By FY 1990, using grant funds, administration will purchase a FAX machine for use by library staff and patrons.

CLEMENTS: Done, however, FAX machine is not available for patron use due to legislative tax collection/reporting services. Many alternative FAX locations are available.

 In FY 1991, maintenance staff will install new carpeting for those areas that need it.

COMMENTS: Not done due to fiscal constraints. Board is looking at a replacement fund for the next 1-5 years.

4. In FY 1991, administration and designated staff will develop plan to increase staff and patron visibility in all public areas.

COMMENTS: Some improvements have been made but no plan has been developed.

5. In FY 1991, administration and designated staff will design an improved signage system for the building.

COMMENTS: Addressed by Quality Circle 1 (QC1) which developed recommendations. Recommendations have not been reported as quality circle activities were discontinued due to fiscal constraints. Need to formalize recommendations and present reviews. How do we prompt acquisition of additional library street signs?

6. In FY 1991, using grant funds, administration will purchase a TDD (Telecommunications Decoding Device) for communication with deaf persons in our area.

COMMENTS: Mandated that this be installed by January 1992; procurement activities are being implemented.

7. In FY 1992, Board and administration will hire an architect or consultant to design a building plan, looking at the library's needs for future growth and space requirements.

COMMENTS: Have not budgeted for this activity.

- 8. Based on the building plan mentioned in #7 above, goals for possible renovation of the main library will be established in 1992, which could include:
  - a. Redesigned layout--particularly public service areas and expanded work areas (circulation area, basement, main floor).
  - b. New furnishings for some areas--including desks with drawers for most staff members, and larger carrels for typewriters and microfilm/fiche readers.
  - c. A new color scheme throughout the building.
  - d. Improved lighting in all areas of the building.
  - acoustics in all areas of the building, particularly public areas.
  - f. Shelving areas, particularly periodical storage shelving.

COMMENTS: Seeking funding for this through the replacement fund (see action step #3).

- g. The need to lease or purchase additional space as future space needs increase (downtown, or explore branch library sites).
- D. Objective: Continue to modernize the appearance of the bookmobiles, in order to make them more attractive and functional, by FY 1992.

### Action Steps:

 Administration and Extension Librarian or designated staff will explore the options for repainting or redesigning the bookmobile exteriors, by FY 1991.

COMMENTS: One bookmobile was repainted.

- Administration and Extension Librarian or designated staff will explore the options for redesigning the bookmobile interiors--including new carpeting, curtains, inner ceilings, and lighting, by FY 1992.
- E. Objective: Purchase generator(s) for both bookmobiles by FY 1992, to allow for more flexibility in scheduling and the promotion of library service.

### Action Steps:

1. Extension Librarian will investigate cost of generator systems for both bookmobiles, and submit cost information to administration by July 1991.

### COMMENTS: Done.

 Based on cost information and feasibility, generator(s) will be considered for purchase in May of 1992, with installation during the summer of 1992.

C. Action Step #3).

F. Objective: Develop a Disaster Plan for library materials by FY 1992, in compliance with the Illinois State Library requirements.

### Action Steps:

 Administration will form a Disaster Plan Committee by FY 1991.

COMMENTS: An individual has been named to address this issue. The committee may want to coordinate efforts with the Macon County Disaster Coordinator.

2. Disaster Plan Committee will develop plan by FY 1992, to be presented to the Library Board for adoption.

Agenda Item Notes:

Van Replacement

9Ar

I am requesting board authorization to seek bids to purchase a new (1992 or 1993) van as budgeted. I would like to purchase from existing dealer's stock.

### Quantity

### **Description**

1

1992 or 1993 Model Delivery Van with the following equipment/specifications:

Van must have a load capacity of 3/4 ton.

### Options to be provided:

- Automatic transmission
- Power anti-lock brakes
- Power steering
- Heavy duty battery
- Air conditioning
- Heavy-duty shocks
- Heavy-duty springs
- Rear, outward opening, double doors (windows in each door)
- Sliding side cargo door with window
- Tinted glass (windshield only)
- Standard front passenger seat
- Dual exterior mirrors
- Sun visors (right and left)
- Intermittent wipers
- Radio (AM/FM)
- 16" steel belted all season radial tires

### BID SPECIFICATIONS

FOR

DELIVERY VAN

FOR

DECATUR PUBLIC LIBRARY 247 East North Decatur, Illinois 62523

September 17, 1992

### INSTRUCTIONS TO BIDDERS

Bids are to be mailed or hand delivered to:

Decatur Public Library 247 East North Decatur, Illinois 62523

Should the bidder find any discrepancies in the Specifications or be in doubt as to their meaning, he/she should contact the City Librarian:

John A. Moorman, City Librarian Decatur Public Library 247 East North Decatur, Illinois 62523 (217) 428-6617

Prices quoted in the proposals shall be guaranteed for a period of thirty (30) days from the date of the bid opening.

The owner reserves the right to reject any or all bids or to accept the lowest responsible bid.

Bid is to be delivered on the forms provided by the library, not later than October 1, 1992, at 10:00 a.m.

Bids are to be opened October 1, 1992 at 11:00 a.m. in the Board From of the Decatur Public Library, 247 East North, Decatur, Illinois 62523.

Bids are to be presented to the Board of Trustees for consideration cm October 15, 1992 at 4:30 p.m. in the Board Room of the Decatur Public Library, 247 East North, Decatur, Illinois 62523.

### Quantity

### Description

1

1992 or 1993 New Model Delivery Van From Dealers Stock with the Following equipment/specifications.

Van must have a load capacity of 3/4 ton.

options to be provided:

- Automatic transmission
- Power anti-lock brakes
- Power steering
- Heavy duty battery
- Air conditioning
- Heavy-duty shocks
- Heavy-duty springs
- Rear, outward opening, double doors (Windows in each door)
- Sliding side cargo door with window
- Tinted glass (windshield only)
- Standard front passeger seat
- Dual exterior mirrors
- Sun visors (right and left)
- Intermittent wipers
- Radio (AM/FM)
- 16" steel belted all-season radial tires

Wehicle Model Bid		
Total Cash Price		
Alternate 1. Total Cash Price with trade in of Library's I	Delivery	Van
Estimated Delivery Date		
Company Submitting Bid		
Salesperson		
PLEASE SPECIFY WARRANTY TERMS PROVIDED WITH VEHICLE	BID	

# 1990-91 MANAGEMENT PROFILE Decatur Decatur P.L.

(Rolling Prairie Library System)

### PART C: COMPARISON PROFILE

Current Statistics Comparison 1 Comparison 2

1. Total receipts 2. Local government income 3. Percent of income derived	\$ 2,573,993 \$ 1,939,183	3,046,895 2,508,429	3,046,895 2,508,429
from local government  4. Local government income per capita  5. Head librarian salary  6. Print materials expenditures  7. Nomprint materials expenditures  8. Total operating expenditures  9. Total expenditures  10. Number of hours open per week  11. Total circulation transactions  12. Total reference questions  13. Total number of volumes held  14. Total staff in full time equivalent  15. Circulation per capita  6. Circulation per item held  16. Circulation per hour open  17. Wellation per hour open  18. Wellation questions per capita	\$ 21.74 \$ 278,352 \$ 25,629 \$ 2,359,156	81% 25.59 26.92 356,945 44,797 2,712,869 3,542,248 70.8 935,763 113,179 375,631 71.3 9.5 2.7 250.2 3.6 1.2	81% 25.59 26.92 356,945 44,797 2,712,869 3,542,248 70.8 935,763 113,179 375,631 71.3 9.5 2.7 250.2 3.6 1.2
Comparison 1:  Description 1:			(EAV)
1. \$ 4,826 Peoria P.L. 2. \$ 5,982 Bookford P.L. 3. \$ 6,181 Juliet P.L. 4. \$ 7,325 Lincoln Lib. 5. \$ 8,425 Aurora P.L.	6. \$ 9,006 Gail 7. \$ 19,043 Nich 8. \$ 19,837 Scha 9. \$ N/A N/A 10. \$ N/A N/A	ols Lib.	
Gammarism 2: Assume of the DJ libraries with the cl Discours a population size group (75,000 Decamar P.L SJ 359,156		ng expenditures	in your
1. S1,088,555 Julie: P.L. 2. S1,881,332 Aurora P.L. 3. S2,125,680 Gail Burden P.L.D.	6. \$2,981,027 \$5, 7. \$3,426,941 Bo 8. \$5,382,323 \$c		L.

3 5 J. 4 J. 4

J. T. J. T.



### ILLINOIS LIBRARY ASSOCIATION

Executive Offices Suite 301 33 West Grand Avenue Chicago, Illinois 60610 (312) 644-1896

September 10, 1992

### MEMORANDUM:

TO:

System Directors

Public Policy Committee

FROM:

Debby Miller

Enclosed with this memo are a variety of pieces dealing with current issues of importance. Jan Ison, Public Policy Chair has asked me to share with you that ILA is aware that system funding is now stretched significantly and there is a cost to forwarding legislative information. Of extreme importance, however, is the Fall 1992 Campaign Worksheet and accompanying ILA Reporter Article, both of which are intended to increase awareness of and concern for libraries and library systems. ILA would appreciate your forwarding those items to your members and encouraging them to actively pursue contact with candidates prior to the November 3 election.

of interest to both federal and state governmental watchers is a mew monthly publication, <u>Illinois Politics</u>. This fledgling periodical is a wealth of insightful information about legislative bappenings, congressional voting records, etc. In the latest (September) issue some of the articles include a narrative of Carol basely Braun's record in the Illinois General Assembly, Braun and illianson speeches before the Democratic and Republican Conventions, articles in support of the "Freedom of Choice Act" [Sen Paul Simon) and against the Act (Thomas F. Roeser), and much subscription price is \$30 per year; students, libraries, institutions \$20. It's a good companion to Illinois Issues. NOTE:

For your information, Pat Turnbull, on the staff of the Lincoln Trail Libraries System and member of the Urbana School District board and Fran Corcoran, school library media center professional in Community Consolidated School District #62 in Des Taines have been selected to receive "Those Who Excel" awards for emplary contributions to education in Illinois and will be himseld on October 2 by the Illinois State Board of Education.

### **Consultant Comments**

Deborah Miller

Many times those of us, who for personal or professional reasons "Think Library" find it difficult to understand why others, particularly decisionmakers, don't share the same values with regard to the importance of libraries as information providers to our citizens. The ILA Public Policy Committee at its August 20 meeting felt strongly that we all need to be missionaries, delivering the message, and spreading the library gospel. This is the perfect time to reach those people who will have the precious responsibility of making many decisions which will affect the way our citizens receive library services—they are the candidates for election to the Illinois General Assembly. As you know, all senators and representatives are being elected November 3. All are from newly drawn districts, and many are new to the process.

Just as the Illinois legislature has moved toward a full-time occupation for its members, so has lobbying by special interests developed into a time and energy consuming activity.

Competition for attention, especially during the session, results, unfortunately, in enormous frustration, both for advocacy groups and especially for legislators, who are committed to effective representation of their constituents.

THIS IS A CALL TO ARMS!! Not until 2002 will there be another opportunity as exists right now. Between now and November 3, those folks who are candidates for office want, need, and MUST hear from you, their library constituents—and, in what is probably the strongest language you will see in this column—WE HAVE ABSOLUTELY NO EXCUSE FOR NOT FULFILLING OUR RESPONSIBILITY!

Between now and the election, candidates will be reaching out to prospective constituents, seeking support—both monetarily and, especially, at the ballot box. You can offer that support and elicit support for libraries as part of the process. Here is a

the second

- 1. Attend candidate forums—not just one—but as many as you can. League of Women Voters, AAUW, political parties, service organizations—they all hold them. Make sure others in the community and the press know you're there as a library representative.
- 2. At those forums—AND THIS IS THE MOST IMPORTANT THING—ask a library related question. It doesn't matter what the question is, just ask one. You forward the presence and importance of libraries both to the candidates as well as to others in attendance.
- 3. Go to fund raisers. Use you own money, your future livelihood may depend on it. Or, ask you library Friends group (if you have one), or other sources to pitch in. Nothing makes an impressive statement as your attendance at a fundraiser. Introducing yourself as a library person will be remembered—and you can mention your attendance when meeting later—as in, "I remember the stirring remarks you made at your fundraiser last Octoher."
- 4. If you see (or hear) ANYTHING in the print or non-print media which has any relevance to library services, you must write a letter to the editor. Those efforts ARE seen and read by candidates, legislators, and government staff at all levels, many of whom use clipping services. Also, those frequently trigger news stories and/or editorials, and can certainly influence others.
- 5. If you are one of the rare few who is called by a polling service and asked your opinion, mention libraries. We must extend our network of visibility as widely as possible to ensure maximum support.
- 6. When someone rings your doorbell just prior to the election, discuss the issue most close to your heart—libraries. Precinct captains frequently are behind-the-scene decisionmakers, and occasionally future lawmakers.
- 7. Make an appointment after the election to visit with your newly elected officials. Wait until the dust settles but to it soon. Ask for just a soon amount of the bein them

information providers, offer assistance with their information needs, and volunteer to be their personal contact as a liaison between constituent information needs and their decisions affecting libraries. Be sure to mention how improceive their remarks were at the candidate forums and fundraisers you attended.

This is a blueprint for a successful jumping off point. It is important to keep in mind the goal we wish to reach. When the legislature is in spring session, and everything moves very quickly, and then we don't have the luxury of time to inform or educate our elected officials about the basics of library services. By doing the basics at election time, when maximum attention is given to voters concerns, we can later rely upon our already established relationships to forward our important agenda.

### Did You See?

## Libraries in the 21st Century: What's in Store for Them

The May 1992 issue of *Illinois*Libraries, a publication of the Illinois
State Library, presented the full text of
the three winning papers from the ILA
New Members Forum Competition.

The Illinois Library Association New Members Forum began sponsoring a Paper Competition in 1988. The purpose of this competition was to give new library workers – those with ten years of experience or less – the opportunity to make a presentation at a statewide conference. Authors present their winning papers at the Illinois Library Association Annual Conference; a reactor panel of Illinois library workers discuss the papers and the topic following the presentations.

Mari McKeeth, Forum Manager for 1991-1992, wrote an excellent introduction and then the text of the papers presented by Rebecca Banfield. Northwestern University; John Pollit Augustana College; W. Michael Westbrook, Illinois College were presented. Contact the Illinois State Library for additional copies of Illinois Libraries.



### ILLINOIS LIBRARY ASSOCIATION

Executive Offices Suite 301 33 West Grand Avenue Chicago, Illinois 60610 (312) 644-1896

### FALL, 1992 CAMPAIGN WORKSHEET

On August 29, the ILA Executive Board (upon the recommendation of its Public Policy Committee) unanimously approved the following:

ILA will actively involve the library community in participation in candidate forums and meetings with candidates in September and October, prior to the fall election, to demonstrate to legislators the strong support libraries have throughout the state.

This is your worksheet. ILA is asking you to take advantage of every opportunity to contact candidates prior to the election. Please refer also to the enclosed <u>Reporter</u> article for further information.

- 1. Attend fundraisers, candidate forums, town meetings or make a personal appointment.
- Ask about support for your library, all other libraries, library systems and the Illinois State Library.

Make your questions non-confrontational in order to allow the candidate to show support for libraries in a way that makes him/her look good and postures library services in a positive light. A few sample questions could be: (1) "Illinois has a strong network of all types of libraries. We know we have valuable resources but that we don't reach as many people as we could. Will you help us make the public aware that we are indeed an information treasure?"; or (2) "Illinois has a strong network of all types of libraries which rety on diminishing local and state support. Will you help us survive in light of increased demands, particularly in the areas of job retraining and an economy dependent on more and more information?"

Record question(s) and responses on this worksheet and return to Jan Ison, Public Policy Committee Chair, Lincoln Trail Libraries System, FAX (217) 352-7153.

 Femientiber, what you want to accomplish is to enhance visibility of library services in a positive way and to position yourself as a library expert.

Name of Candidate	Date of Visit/Forum	
Name of Librarian/Trustee	Library	
Question(s) Asked		
Pagonse(s) from Cardidas		
	on allower allowers the underland	

### Proposals for Janitorial Service Decatur Public Library September 1992

	Per Month	Per Year
Defender Services, Inc.	3,388.10	40,657.20
Decatur Window Cleaning Company, Inc.	3,636.78	43,641.36
Hour Maid	3,800.00	45,600.00
Jan-Maid Service	3,900.00	46,800.00
Jam San Services, Inc.	4,163.00	49,956.00
BJ's Cleaning Service	4,800.00	57,600.00
Maple Janitor Service	5,320.00	63,840.00

Vender	Potal soat par menth	Total sost per year	Laker per	Carpet cleaning per eq. ft. & method used	Refinish Ulie floors per aq.	*	*	-	First floor windows (per job)	Recond Floor windows (per job)	Show removal (ramp) (per job)	Snow romcoval (sidewalks) (per job)
	3,188,10	40,657,20	6,75	,16 extraction Kent 1400 geriem	10.				15.00	27.00	25.00	25.00
Desatur Window Cleaning Company, Inc.	3,636.78	43,641,36	4.25	22.	.25				45.00	75.00	36.00	45.00
	3,800,00	45,600.00	9.00	.06 rotary foam	.08				12.00	36.00	9.00	25.00
Jan Mald	3,900,00	46,800,00	10.00	.12 rotary extraction	.08				30.00	90.00	30.00	60.00
Jan Ban Bervless, Inc.	4, 163, 00	49, 356, 00	8.89 Of 11.74	.073 for extraction; .1795 Host		.21	.16	. 13	67.00	132.00	35.00	35.00
BJ's Cleaning Service	4,800.00	67,600.00	12.00	960.00 total; rotary extraction	1152.00 total			±0	40.00	60.00	60.00	50.00
Maple Janiter Service	8,320,00	61,840.00										

i.\* Complete atripping and waxing ii.\* Recoating floors with wax iii.\* Restore and machine buff floors